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Code		LPI_LIC 01(s)				
Short Name		The percentage of renewal invitations sent out by deadline (Sevenoaks)				
	Value	Target	Status	No. sent within deadlines	No. of renewal invitations	Annual
April 2023	100%	95%		53	53	95%
May 2023	100%	95%		60	60	95%
June 2023	100%	95%		74	74	95%
July 2023	100%	95%		86	86	95%
August 2023	100%	95%		76	76	95%
September 2023	100%	95%		76	76	95%
October 2023	100%	95%		97	97	95%
November 2023	100%	95%		64	64	95%
December 2023	100%	95%		77	77	95%
January 2024	100%	95%		53	53	95%
February 2024	100%	95%		82	82	95%
March 2024	100%	95%		100	100	95%

Code		LPI_LIC 02(s)				
Short Name		The percentage of valid personal licences processed within 14 working days (Hub Team)(Sevenoaks)				
	Value	Target	Status	No. processed within two weeks	Total number of licences	Annual
April 2023	100%	95%		5	5	95%
May 2023	100%	95%		2	2	95%
June 2023	100%	95%		2	2	95%
July 2023	100%	95%		7	7	95%
August 2023	100%	95%		5	5	95%
September 2023	100%	95%		5	5	95%
October 2023	100%	95%		2	2	95%
November 2023	100%	95%		1	1	95%
December 2023	100%	95%		2	2	95%













January 2024	100%	95%		1	1	95%
February 2024	100%	95%		3	3	95%
March 2024	100%	95%		6	6	95%

Code	LPI_LIC 03(s)					
Short Name	Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date) (All) (Sevenoaks)					
	Value	Target	Status	No. processed within 2 months	Total applications received	Annual
April 2023	100%	95%		3	3	95%
May 2023	100%	95%		1	1	95%
June 2023	100%	95%		2	2	95%
July 2023	100%	95%		1	1	95%
August 2023	100%	95%		3	3	95%
September 2023	100%	95%		1	1	95%
October 2023	100%	95%		1	1	95%
November 2023	100%	95%		2	2	95%
December 2023	100%	95%		2	2	95%
January 2024	100%	95%		1	1	95%
February 2024	100%	95%		1	1	95%
March 2024	100%	95%		1	1	95%








Code	LPI_LIC 04(s)					
Short Name	The percentage of valid temporary event notices processed within one working day of receipt (Sevenoaks)					
	Value	Target	Status	No. processed in one working day	Total no. event notices received	Annual
April 2023	94.29%	95%		33	35	95%
May 2023	98.04%	95%		50	51	95%
June 2023	92.45%	95%		49	53	95%
July 2023	93.55%	95%		29	31	95%
August 2023	95%	95%		38	40	95%
September 2023	100%	95%		36	36	95%
October 2023	100%	95%		62	62	95%






November 2023	100%	95%		64	64	95%
December 2023	100%	95%		18	18	95%
January 2024	100%	95%		29	29	95%
February 2024	100%	95%		26	26	95%
March 2024	100%	95%		23	23	95%













Code	LPI_LIC 05(s)
Short Name	The percentage of driver and operator licenses issued within 12 days of validation (Hub Team) (Sevenoaks)








	Value	Target	Status	No issued within 12 days	Total no licenses issued	Annual
April 2023	100%	90%		8	8	90%
May 2023	100%	90%		10	10	90%
June 2023	83.33%	90%		5	6	90%
July 2023	91.67%	90%		11	12	90%
August 2023	100%	90%		6	6	90%
September 2023	100%	90%		12	12	90%
October 2023	100%	90%		10	10	90%
November 2023	100%	90%		12	12	90%
December 2023	100%	90%		5	5	90%
January 2024	100%	90%		13	13	90%
February 2024	100%	90%		8	8	90%
March 2024	100%	90%		5	5	90%






Code	MPI_LIC 03(s)
Short Name	Premises compliance (all licensing officers throughout partnership) (Sevenoaks)













	Value	Target	Status	Numerator	Denominator	Annual
April 2023	40	15				180
May 2023	24	15				180
June 2023	34	15				180
July 2023	34	15				180
August 2023	45	15				180
September 2023	37	15				180
October 2023	69	15				180

November 2023	36	15				180
December 2023	19	15				180
January 2024	20	15				180
February 2024	31	15				180
March 2024	24	15				180

Code	MPI_LIC 004(s)					
Short Name	Taxi Compliance (Licensing officers at Sevenoaks, Tunbridge Wells and Maidstone) (Sevenoaks)					
	Value	Target	Status	Numerator	Denominator	Annual
April 2023	56	15				180
May 2023	72	15				180
June 2023	101	15				180
July 2023	96	15				180
August 2023	81	15				180
September 2023	72	15				180
October 2023	73	15				180
November 2023	100	15				180
December 2023	99	15				180
January 2024	73	15				180
February 2024	96	15				180
March 2024	82	15				180

Code	MPI_LIC 05a(s)					
Short Name	Percentage of Hackney Carriage driver licenses issued within 12 days of validation (Sevenoaks)					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2023	100%	90%		1	1	90%
May 2023	100%	90%		4	4	90%
June 2023	66.67%	90%		2	3	90%
July 2023	83.33%	90%		5	6	90%
August 2023	100%	90%		4	4	90%
September 2023	100%	90%		8	8	90%
October 2023	100%	90%		6	6	90%

November 2023	100%	90%		3	3	90%
December 2023	100%	90%		3	3	90%
January 2024	100%	90%		4	4	90%
February 2024	100%	90%		6	6	90%
March 2024	100%	90%		2	2	90%

Code	MPI_LIC 05b(s)					
Short Name	Percentage of Private Hire driver licenses issued within 12 days of validations (Sevenoaks)					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2023	100%	90%		6	6	90%
May 2023	100%	90%		4	4	90%
June 2023	100%	90%		1	1	90%
July 2023	100%	90%		4	4	90%
August 2023	100%	90%		1	1	90%
September 2023	100%	90%		3	3	90%
October 2023	100%	90%		1	1	90%
November 2023	100%	90%		7	7	90%
December 2023	100%	90%		1	1	90%
January 2024	100%	90%		4	4	90%
February 2024	100%	90%		1	1	90%
March 2024	100%	90%		1	1	90%

Code	MPI_LIC 05c(s)					
Short Name	Percentage of Private Hire Operator licenses issued within 12 days of validations (Sevenoaks)					
	Value	Target	Status	No issued within 10 days	Total no licenses issued	Annual
April 2023	100%	90%		1	1	90%
May 2023	100%	90%		2	2	90%
June 2023	100%	90%		2	2	90%
July 2023	100%	90%		2	2	90%
August 2023	100%	90%		1	1	90%
September 2023	100%	90%		1	1	90%
October 2023	100%	90%		3	3	90%








November 2023	100%	90%		2	2	90%
December 2023	100%	90%		1	1	90%
January 2024	100%	90%		5	5	90%
February 2024	100%	90%		1	1	90%
March 2024	100%	90%		2	2	90%

Code	MPI_LIC 06(s)
Short Name	Percentage of continuation fees invoices issued 1 month in advance of fee being due (Sevenoaks)













	Value	Target	Status	No of invoices sent by due date	No of invoices due	Annual
April 2023	100%	95%		37	37	95%
May 2023	100%	95%		49	49	95%
June 2023	100%	95%		107	107	95%
July 2023	100%	95%		62	62	95%
August 2023	100%	95%		21	21	95%
September 2023	100%	95%		15	15	95%
October 2023	100%	95%		11	11	95%
November 2023	100%	95%		10	10	95%
December 2023	100%	95%		12	12	95%
January 2024	100%	95%		17	17	95%
February 2024	100%	95%		17	17	95%
March 2024	100%	95%		18	18	95%

Code	MPI_LIC 07(s)
Short Name	Where continuation fees not received and action taken within a month of overdue date (Sevenoaks)




	Value	Target	Status	action within month of due date	no of renewal fees not received	Annual
April 2023	100%	95%		4	4	95%
May 2023	100%	95%		1	1	95%
June 2023	100%	95%		2	2	95%
July 2023	100%	95%		2	2	95%
August 2023	100%	95%		5	5	95%










September 2023	100%	95%		13	13	95%
October 2023	100%	95%		17	17	95%
November 2023	100%	95%		4	4	95%
December 2023	100%	95%		4	4	95%
January 2024	100%	95%		7	7	95%
February 2024	100%	95%		2	2	95%
March 2024	100%	95%		3	3	95%

Code	MPI_LIC 08(s)
Short Name	Action after suspension - Licensing officers to visit / establish trading status within one month and start / take any necessary action (all licensing officers throughout partnership except Bexley) (Sevenoaks)

	Value	Target	Status	Number resolved	Number needed resolving	Annual
April 2023	100%	95%		5	5	95%
May 2023	100%	95%		2	2	95%
June 2023	100%	95%		2	2	95%
July 2023	100%	95%		2	2	95%
August 2023	100%	95%		3	3	95%
September 2023	100%	95%		3	3	95%
October 2023	100%	95%		35	35	95%
November 2023	100%	95%		5	5	95%
December 2023	100%	95%		2	2	95%
January 2024	100%	95%		4	4	95%
February 2024	100%	95%		2	2	95%
March 2024	100%	95%		3	3	95%

Code	LPI_LIC 022(s)
Short Name	Percentage of (valid) applications for pavement licences validated within 2 working days of receipt

	Value	Target	Status	No validated in 2 working days	Total no of validations	Annual
April 2023	100%	95%		1	1	95%
May 2023	100%	95%		1	1	95%
June 2023	100%	95%		1	1	95%

July 2023	100%	95%		2	2	95%
August 2023	100%	95%		4	4	95%
September 2023	100%	95%		2	2	95%
October 2023	100%	95%		1	1	95%
November 2023	100%	95%		1	1	95%
December 2023	100%	95%		1	1	95%
January 2024	100%	95%		1	1	95%
February 2024	100%	95%		1	1	95%
March 2024	100%	95%		1	1	95%