

Dispersal Policy

- 1) It is recognised by the Premises Licence Holder that during permitted licensed hours it is vital that the Licence hours and conditions are strictly observed and that the staff work in close liaison with the Door Supervisor(s) when on duty.
 - 2) During the last 15 minutes of each trading session and throughout the consumption period at the end of each trading session, the manager or person in charge will ask customers to respect nearby residents and leave Ephesus Restaurant and the area quietly.
 - 3) During the last 15 minutes of each trading session and throughout the consumption period at the end of each trading session, the lights and music level will be turned down so that customers hearing returns to a more normal level and they do not talk so loudly when outside.
 - 4) A notice shall be clearly displayed by the exit door reminding guests to leave the premises and area quietly, not to take drinks or glasses outside and not to loiter outside.
 - 5) At closing time a member of the staff tasked for the purpose or a Door Supervisor(s) when on duty, will take a proactive role and stand on the door asking guests to leave the premises and area quietly and ensure they do not loiter outside. Particular attention will be paid at this time to ensure the licence condition 'after 22:00 there shall be no more than 5 patrons permitted to congregate outside' will be adhered to. The member of the staff or Door Supervisor(s) when on duty will direct customers towards the nearby bus stops or cab office along High Street, Sevenoaks.
- Any customers driving a vehicle should be asked to leave the area as quickly as possible, not to bang car doors, rev engines or blow their horns.
- 6) Any web site for the venue and any flyers / adverts used by the management to advertise Ephesus shall include a request for customers to park legally.
 - 7) The Premises Licence Holder shall make an arrangement with a local cab firm to ensure a cab can be obtained within a reasonable timespan for any customer wanting one.
 - 8) A notice will be displayed in the premises bar area and by the exit door advising customers that staff will call a cab for anyone wanting one and if it is within permitted hours the customers should be asked to remain inside the premises pending the arrival of the cab.

The appointed cab firm should be asked to instruct their drivers to ring Ephesus or the customer on arrival or to go to the premises to notify their customer of their arrival and not to sit outside blowing their horns.

- 9) Throughout close and for at least 15 minutes afterwards the member of staff tasked for the purpose or the Door Supervisor(s) when on duty will monitor the street outside and proactively ask customers loitering or delaying departure to leave the area as quietly and quickly as possible to minimise disturbance to residents.