



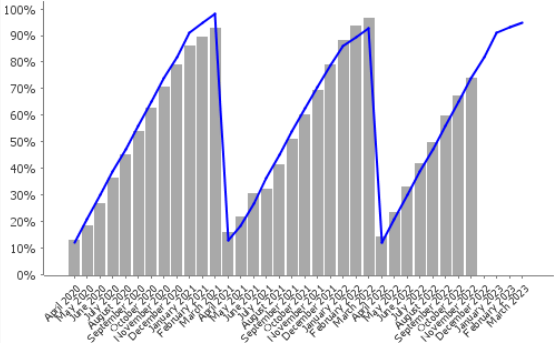



Appendix C


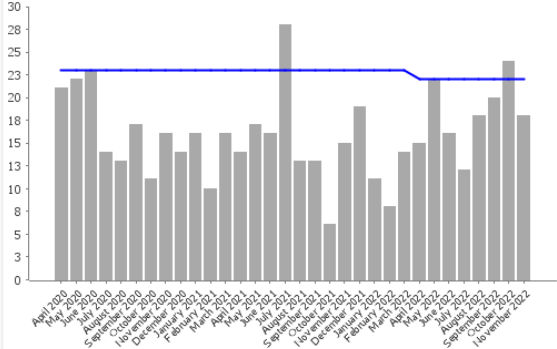


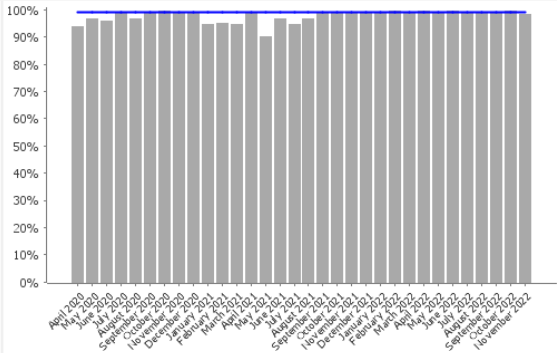

Scrutiny Committee – Finance & Investment Portfolio performance report


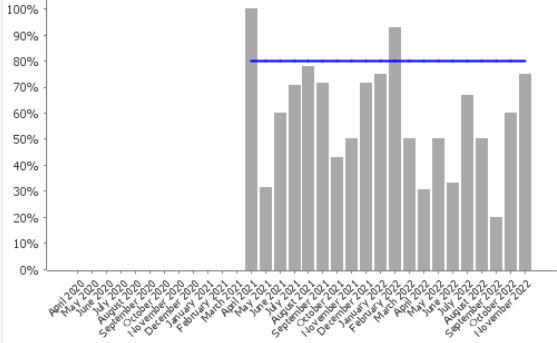


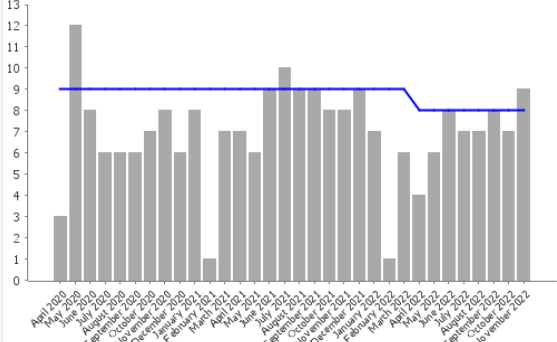

Key:

Status	Colour	Details
	Green	At or above target
	Amber	Less than 10% below target
	Red	10% or more below target

Code	Short Name	Current Value	Current Target	Current Status	Performance Chart	Year to date 2022/23 Value	Year to date 2022/23 Target	Year to date 2022/23 Status	Latest Note
LPI_BR 04	The percentage of business rates collected in-year (Cumulative)	74%	74%			74%	74%		

Code	Short Name	Current Value	Current Target	Current Status	Performance Chart	Year to date 2022/23 Value	Year to date 2022/23 Target	Year to date 2022/23 Status	Latest Note
LPI_CT 04	The percentage of council tax collected in-year (cumulative)	76.8%	75%	✔		76.8%	75%	✔	
LPI_FS 003	Sundry debts outstanding more than 60 days	£39,331	£40,000	✔		£39,331	£40,000	✔	

Code	Short Name	Current Value	Current Target	Current Status	Performance Chart	Year to date 2022/23 Value	Year to date 2022/23 Target	Year to date 2022/23 Status	Latest Note
LPI_HB 02	Average number of days to process a new claim for Housing Benefit	18	22			18	22		
LPI_FS 001	The percentage of undisputed invoices paid within 30 days or agreed terms	98.38%	99%			99.13%	99%		

Code	Short Name	Current Value	Current Target	Current Status	Performance Chart	Year to date 2022/23 Value	Year to date 2022/23 Target	Year to date 2022/23 Status	Latest Note
LPI_AU L1	Audit actions fully implemented within agreed timescales	75%	80%			47.27%	80%		The Internal Audit team are working with responsible officers to ensure implementation dates are realistic when set. Any actions that are overdue are reported and commented on in quarterly follow-up reports.
LPI_HB 04	Average number of days to process a change in circumstances for Housing Benefit (monthly)	9	8			7	8		The Team have been under extra pressure during November & December due to staff sickness and a necessary IT upgrade that moved the back office system onto the cloud. The year to date average continues to meet target.