

**SERVICE CHANGE IMPACT ASSESSMENT**

Appendix F

**SCIA01 (23/24)**

**Chief Officer:** Sarah Robson  
**Service:** Housing  
**Activity** Emergency Accommodation  
**No. of Staff:** 5.8 FTE

<b>Activity Budget Change</b>	<b>Cost Centre &amp; Account Code of Budget</b>	<b>2023/24 Growth / (Saving) £000</b>	<b>Later Years Comments (ongoing, one-off, etc.)</b>
Homeless households placed in temporary accommodation will be charged a nominal rate to cover occupation/utilities based on the property type they are offered.	94300/ HSHOMFM /9999	36	One-off

**A. Reasons for and explanation of proposed change in service**

In 2021, the Housing team proposed to introduce a small charge to households in emergency accommodation to contribute towards their accommodation/utility costs (gas, water, electric and TV licences) etc.

Whilst a Charging Policy (adopted by Cabinet) and Charging Schedule is in place, the Council is currently unable to offer a direct debit facility for the charges to be implemented. Therefore, we have been unable to realise income in year and hence added as growth item. Until this is in place, we are not able to realise the proposed income.

**B. Key Stakeholders Affected:**

None

**C. Likely impacts and implications of the change in service  
(include Risk Analysis)**

None

**D. Risk to Service Objectives (High / Medium / Low)**

Low

**E. 2022/23 Budget (£'000)**

Operational Cost	846
Income	(175)
Net Cost	671

**F. Performance Indicators**

N/A

Actual	N/A
Target	N/A

**G. Equality Impacts**

The decisions recommended through this paper have a remote or low relevance to the substance of the Equality Act. There is no perceived impact on end users.

**H. Net Zero Implications**

The decisions recommended through this paper have a remote or low relevance to the council's ambition to be Net Zero by 2030. There is no perceived impact regarding either an increase or decrease in carbon emissions in the district, or supporting the resilience of the natural environment.