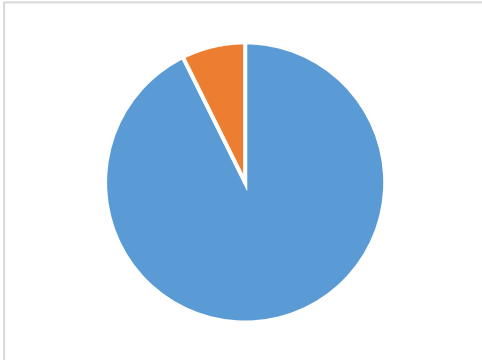


Sevenoaks District Council
Hackney Carriage: Table of Fares
Consultation 2019

A Fare consultation was undertaken between 21 October 2019 & 13 December 2019.

19 responses were received from the 240 Hackney Carriage drivers



Members should consider whether the 19 responses represent the trade as a whole.

The following calculations are the results from those 19 responses received.

Would like to see changes to taxi fares next year?

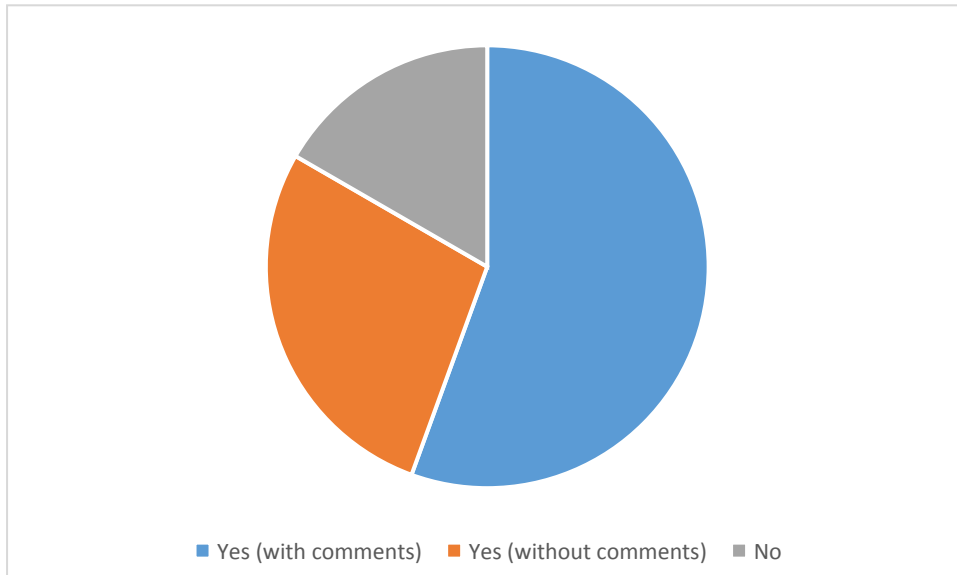
18 drivers want to see a Fare increase, while 1 driver said no.



Of the 18 drivers who wanted to see the fare changed, they were asked

Do you think the current flat rate of £4.20 needs to change?

Yes (with comments)	10
Yes (without comments)	5
No	3



What amount do you suggest the flat rate should be?

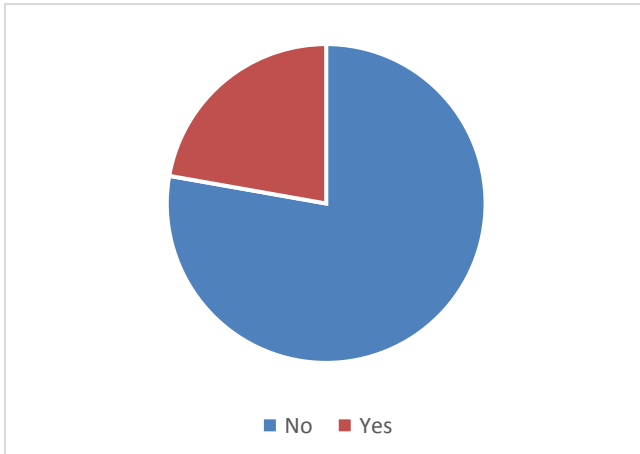
Suggestion were made to increase with the rise in inflation. The 2019-2020 rate of inflation is 1.8% which would result in a flat rate of £4.28.

The following information should to preferred rate from the 10 responses received.

£4.28	3
£4.30	1
£4.40	1
£4.50	2
£4.60	1
£5.00	1
£5.50	1

The flat rate distance is currently set at 1,232 yards. Do you think this distance should be changed?

No	14
Yes	4



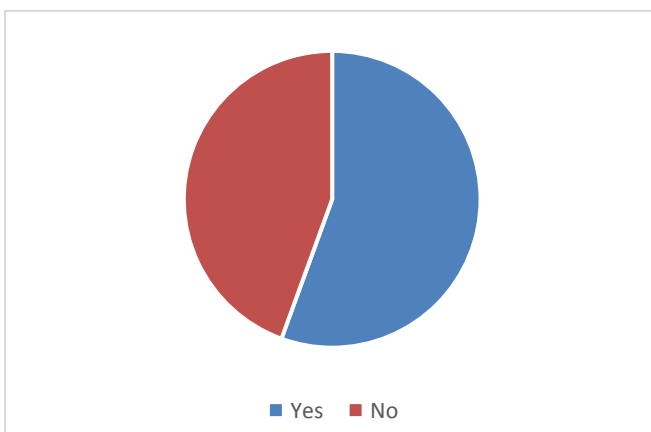
What do you suggest the initial flat distance should be?

One response asked for the distance to be 6/10th of a mile. All taximeters are calibrated in yards and therefore this would = 1056 yards.

	Don't Known	1
Decrease	1000	1
Decrease	1100	1
Decrease	1056	1

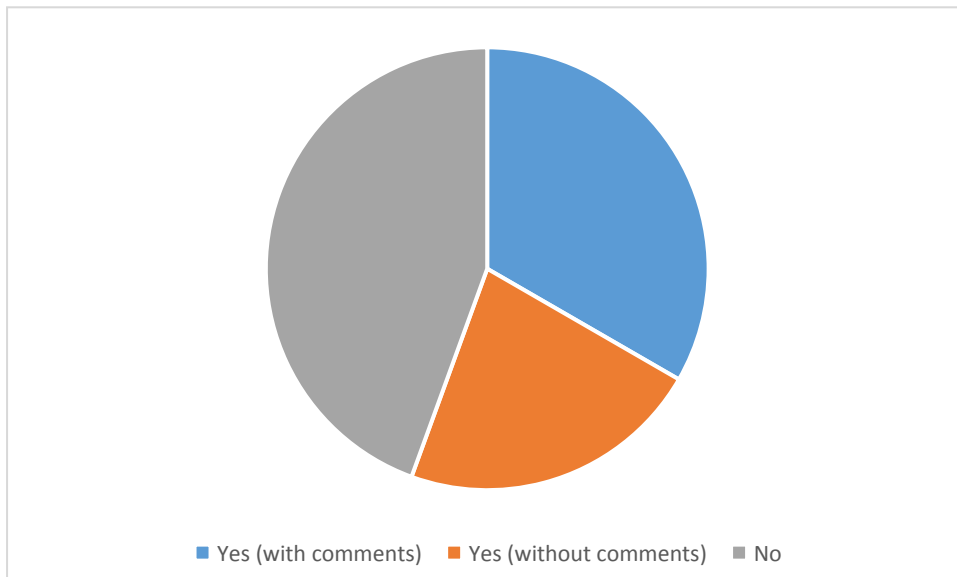
The current ticking rate is 22p. Should this be changed?

Yes	10
No	8



The current ticking rate is 22p. Should this be changed?

Yes (with comments)	6
Yes (without comments)	4
No	8



Please suggest a new ticking rate

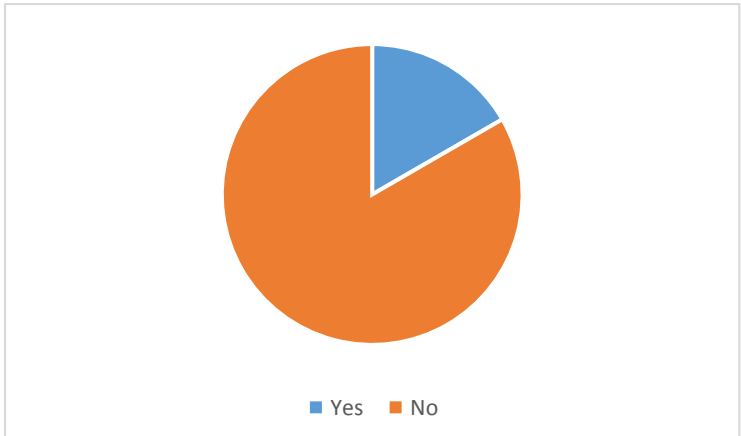
Suggestions were made to increase with the rise in inflation. The 2019-2020 rate of inflation is 1.8% which would result in a flat rate of 22p (existing rate).

Inflation rate only	1
30p	2
25p	2
23p	1

Changing the fee in line with the inflation rate would result in the existing fee of 22p.

The ticking over distance is currently set at 176 yards. Do you think this distance should be changed?

Yes	3
No	15



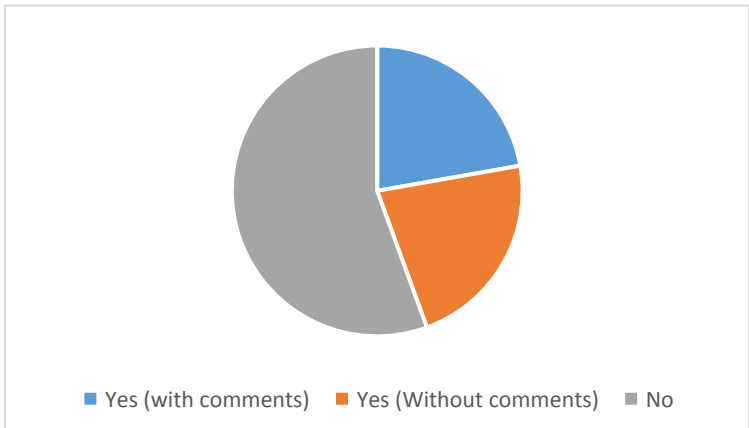
What do you think the ticking over distance should be?

Of the three response which would like to see a change in the distance, the following where the responses given.

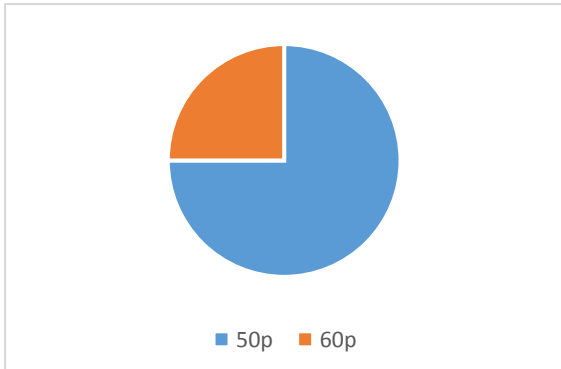
- Okay (Not sure what this meant)
- 170 yards
- 188 yards

The current waiting charge is 45p. Do you think this should be changed?

Yes (with comments)	4
Yes (Without comments)	4
No	10

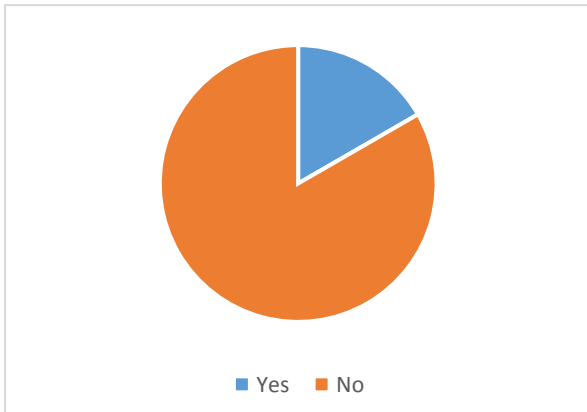


Please suggest a new waiting time charge



The waiting time period is currently set at one minute intervals. Do you think this time should be changed?

Yes	3
No	15



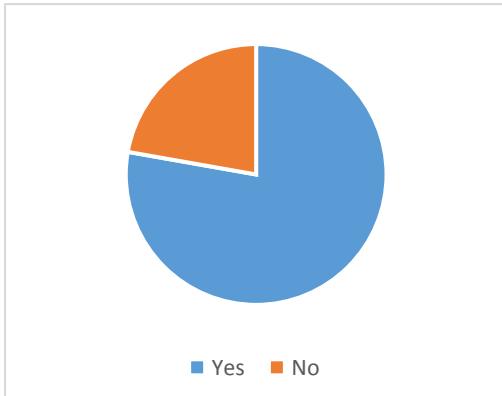
What waiting time period would you suggest?

Of the three response which would like to see a change in the distance, the following where the responses given.

- Don't Know
- 1.5 Minutes
- 30 Seconds

Do you agree with the 25% extra charge for additional passengers?

Yes	14
No	4



What amount/rate do you suggest for additional passengers?

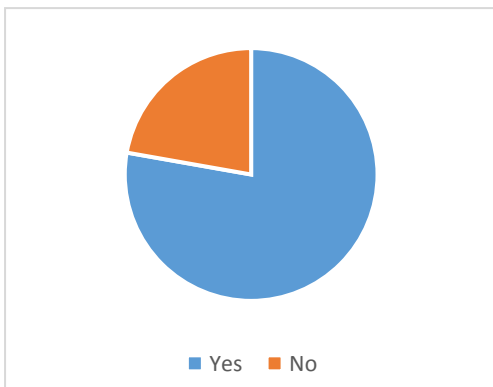
Only one of the 4 respondents (who ticked 'No') answered this question and said, for any journey with 5+ passengers, it should be the normal fare rate + 50% (as opposed to the existing 25%).

Should the extra charge be for each additional customer or a flat rate for all additional customers over four persons?

Only two of the 4 respondents (who ticked 'No') answered this question and both suggested that it should remain as a flat rate as opposed to charging each individual passenger, 5 and over.

Currently there is a £2 extra charge for journeys between 11pm and 7am. Do you agree with this charge?

Yes	14
No	4

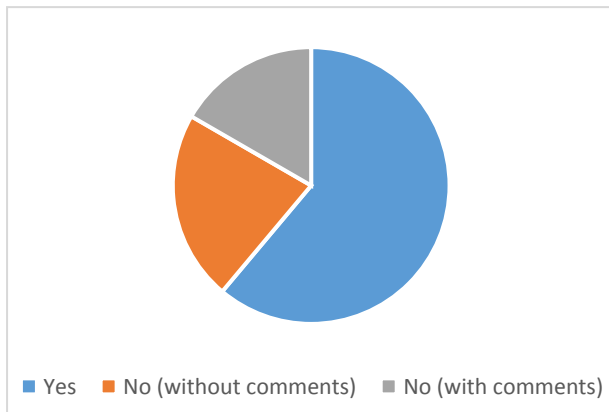


What extra charge do you suggest for fares between 11pm and 7am?

It should be noted that one of the 'No' respondents said "It should stay the same" in this section, which implies they are satisfied with the current rate and therefore the answer to the previous question was incorrect and their stats should be added to the 'Yes' responses.

Currently there is an extra charge of £2.20 on public & bank holidays (other than Christmas & New Year holidays). Do you agree with this?

Yes	11
No (without comments)	4
No (with comments)	3



What extra charge would you suggest for fares on public & bank holidays?

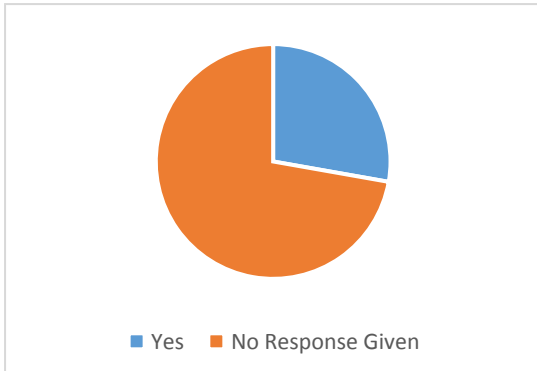
Of the three response which would like to see a change in the extra charge for Public Holidays, the following were the responses given.

- Double
- + 60p
- Stay the same

The latter seems to suggest the previous question was answered incorrectly and an additional stat should be added to the 'Yes' responses.

Do you agree with the Christmas and New Year holiday time period which is currently from 6pm on Christmas Eve to 6am on 27 December and 6pm New Year's Eve to 6am on 2 January?

Yes	5
No Response Given	13

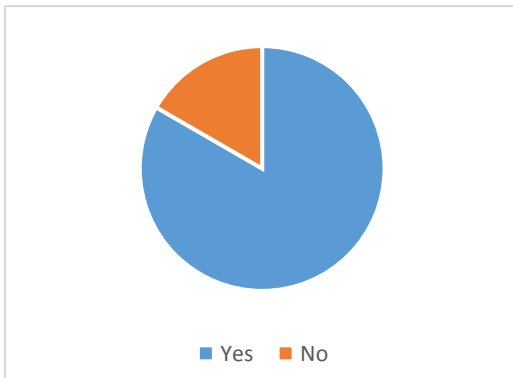


When do you believe the Christmas and New Year rate should start and end?

No responses were received.

Currently fares during the Christmas and New Year period are double the standard fare. Do you agree with this charge?

Yes	15
No	3

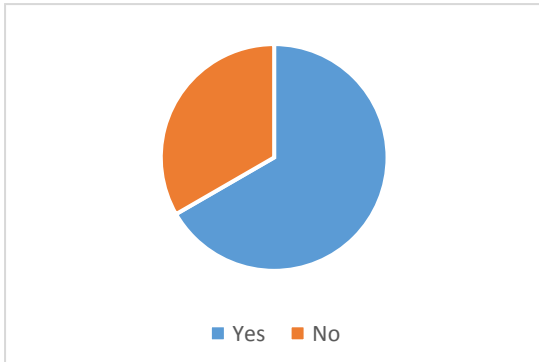


What extra charge would you suggest for fares during the Christmas & New Year holidays?

Only one comment was made from those that selected 'No'; they said "For multi-seaters carrying 5 or more individuals, should get Double Time + 50% of the overall fare.

We currently charge £3.30 for anyone carrying a pet (other than registered working assistance dogs). Do you agree with this charge?

Yes	12
No	6



What amount would you suggest for carrying a pet?

Only one comments was made from those that selected 'No'; they said the charge should be £5.

Currently, any spoilage issues are sorted out between the driver and the passengers. Are you happy with this system?

Yes	9
No	9

This matter appears to have split reviews from the trade.

Do you think the Council should set a maximum limit on the amount which can be charged for spoilage?

Of the 9 that ticked 'No' only 7 made further comments...

Yes	4
No	3

What should the maximum amount be set at?

Of the 4 who responded 'Yes' only 3 made comments; they recommended:

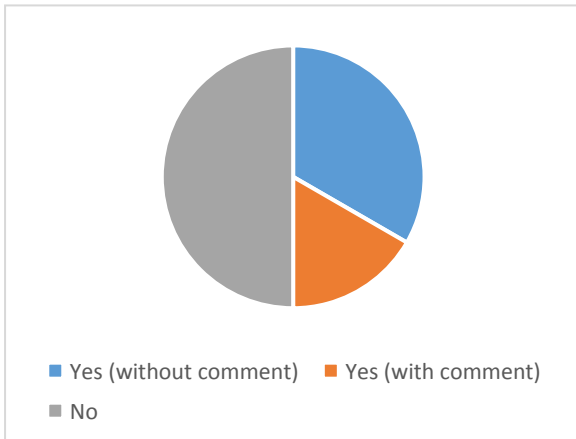
- £100 for 4 passenger vehicles & £500 for multi-seater vehicle (5+ passengers)
- £100
- £80

Taking into account that only 3 of the original 9 that were unhappy with the existing method for dealing with a spoilage charge, the states are shown below:

Yes (without comment)	6
Yes (with comment)	3

No

9



Please let us know if there are any other rates or fare issues you would like us to consider?

Only one comment was made, which asked us to consider a **Saturday & Sunday** fare rate.