

QUERCUS HOUSING

“Thank you for all your support - you have helped me change my life. I'm excited for the future - settled in Gladedale”

HOUSING CONDITIONS

“Thank you for your prompt response in providing the requested information, very much appreciated”

HOUSES IN MULTIPLE-OCCUPATION (HMOs)

“Many thanks to both of you during this process of the HMO licence application”

HEDGE BARTON RETROFIT PROJECT

“I would like to express my thanks and appreciation to the Council for instigating this project which will benefit many of the residents of the park. It is good to see local council helping the more mature residents in this manner”

HOUSING ADVICE AND ALLOCATIONS

“Dear Hayley, many thanks to you and your team for successfully helping to move my client. She is safe and happy. Thank you again”

“This is to inform you that I have today viewed the property and have accepted it. Thank you so, so much for all your help. It is not often you come across people who are willing to help whichever way they can like you have done! May the good God I serve richly bless you. With lots of appreciation”

“My beautiful contact! You have just brought tears to my eyes and that's the truth! We cannot thank you enough”

“Thank you for the reply. And again thank you so much for everything you done for me and my son”

“Dear Nina, thank you so much for all your help in moving my client. She feels safe and happy. Thank you again”

HERO

"You're a star - thank you"

"Excellent service - Caroline is empathetic and a great help"

"Many thanks for all your help in rehousing me"

ONE YOU

"Great scheme. Very supportive and friendly. Feeling listened to and understood without being judged. Helped me get my confidence back and deal with my issues"

"Nice to meet people who have the same problems and learned about how to eat healthily"

ONE YOU, YOUR HOME

"..... I will definitely be writing to the Sevenoaks Chronicle to express my appreciation for the amazingly positive response and help I have received from my initial phone call and request for assistance. I have felt such a sense of community and support from you positive suggestions and you have really "gone the extra mile for me and my mother"

ARMED FORCES

"We have heard from his parents today, he is now totally drug and alcohol free and working in the Poppy factory on the RBLV. His family wanted to come and thank us as they had not heard from him in over 5 years and are so relieved to see him alive and well"

FINAL COMPLIMENT

".....me and my parents would like to thank you from bottom of our hearts. We are so glad we met a person like you who helped us with our housing situation. If it weren't for you we probably would be struggling till today. We are enjoying our new home so much, it's roomy, cosy and so clean! If you will need anything in the future, we will be happy to help you as much as we can. Thank you once again, but words cannot express how thankful we are. We wish you all the best, you are wonderful person"