

Licensing Performance Report - Sevenoaks - Portfolio

APPENDIX A

Short Name	Current Value	Current Target	Status	ANNUAL VOLUMES	Q1 2018/19		Q2 2018/19		Q3 2018/19		Q4 2018/19	
					Value	Status	Value	Status	Value	Status	Value	Status
The percentage of renewal invitations sent out by deadline	100%	95%		457	100%		100%		100%		100%	
The percentage of valid personal licences processed within 2 weeks (Hub Team)	100%	95%		58	100%		100%		93.75%		100%	
Percentage of unopposed applications for new and variation of premises licences processed within 2 calendar months (from date of validation to issue date)	100%	95%		28	100%		100%		100%		100%	
The percentage of valid temporary event notices processed within one working day of receipt	98%	95%		291	100%		99%		97.12%		98.85%	

The percentage of driver and operator licenses issued within 10 days of validation (Hub Team)	100%	90%		123	100%		100%		100%		100%		100%	
Premises compliance	Average 70 per q	180 PER YEAR		278	30		101		92		57			
Taxi Compliance	Average 51 per q	180 PER YEAR		203	30		41		58		74			
Percentage of Hackney Carriage driver licenses issued within 10 days of validation	100%	90%		81	100%		100%		100%		100%			
Percentage of Private Hire driver licenses issued within 10 days of validations	100%	90%		24	100%		100%		100%		100%			
Percentage of Private Hire Operator licenses issued within 10 days of validations	100%	90%		18	100%		100%		100%		100%			
Percentage of continuation fees invoices issued 1	100%	95%		579	100%		100%		100%		100%			

