

Service Dashboard

Portfolio for Direct and Trading Services

The services we provide

Direct services, street cleansing, waste & recycling, CCTV, environmental health, markets, parking, pest control

Service contribution

Statutory service



Income generating



Working in partnership



Corporate priorities

Self-sufficiency ✓

Value for Money ✓

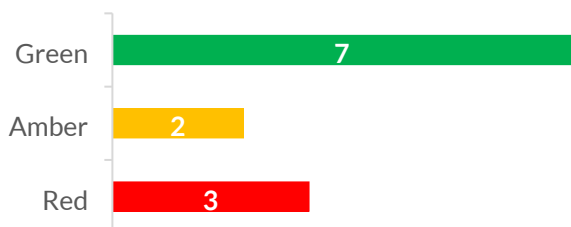
Safe district ✓

Collect rubbish effectively ✓

Green Belt ✗

Local Economy ✓

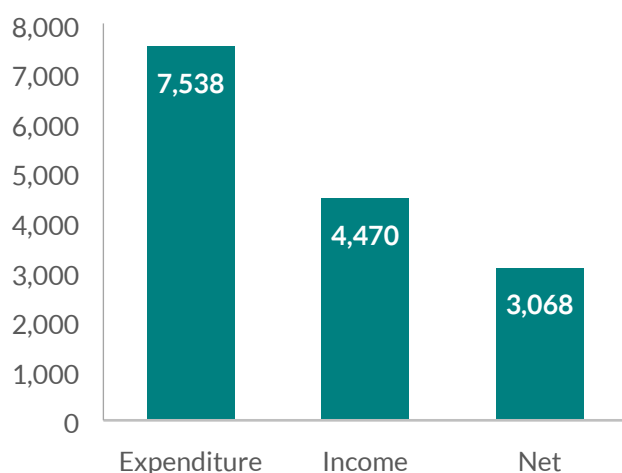
Performance



Achievements & Opportunities

- Opening of the new Bradbourne decked car park
- Construction of new Buckhurst 2 car park progressing as project plan
- Introduction of new Environmental Health out of hours service
- Successful bid to the Heritage Lottery Fund for the Greensand Way project
- Generated external income totalling £1.5m in 2017/18 and a trading surplus of £160,000

Revenue Budget (£000)



Challenges & Risks

- Ensuring the Buckhurst 2 car park project is delivered to agreed deadlines
- Delivering year 1 of the Greensand Way project
- Subject to a successful bid for external funding, delivering the Vision for Bradbourne Lakes
- Maintaining high quality Direct Services as the District continues to grow
- Maintaining a high quality response rate to environmental protection cases and food safety issues