

## Swanley and District as a Dementia Friendly Community – Informal Review (First DRAFT)

Area of need covered is essentially the Northern Parishes of Sevenoaks District. Many of the organisations offering services are located at varying distance from the area of need. Travel by public transport is not fast and convenient.

Aspect of Life with Dementia	Participants and Issues	Resources and Comment
Activities	ADSS – memory cafes Rural Age Concern has a day centre	<ul style="list-style-type: none"> <li>Hartley, Swanley and West Kingsdown, have memory cafes</li> <li>Swanley has a carers' support group</li> <li>Rural Age Concern has a day centre near Brands Hatch</li> </ul>
Accident and Emergency	Training may be needed of staff at all levels at DVH	<ul style="list-style-type: none"> <li>Have received comment that staff seem to lack information about hospital's in-house dementia assessment and treatment centre</li> </ul>
Advocacy	<ul style="list-style-type: none"> <li>Invicta Advocacy Network</li> </ul>	<ul style="list-style-type: none"> <li>Advocacy services offered to all</li> </ul>
Assessment	Several points for assessment, ie identifying person may possibly have dementia	<ul style="list-style-type: none"> <li>Individual with a) self-awareness but may be in denial (Visit to GP or encouraged by friends.)</li> <li>In hospital assessment where stay for 74+ years is undertaken</li> <li>Health Check adopting (?)</li> <li>Crisis when in home, driving or "wandering" (Various agencies respond including dementia crisis team.)</li> </ul>
Assistive technology	KCC Kent Fire and Rescue Service	<ul style="list-style-type: none"> <li>Kent Fire and Rescue Service are active in assistive technology (mainly safety in home)</li> <li>KCC have published a comprehensive directory on assistive technology</li> </ul>
Awareness and training	For general public	<ul style="list-style-type: none"> <li>Need for Dementia Friends sessions in Northern Parishes</li> <li>Kent's regional coordinator for Alzheimer's Society is local</li> </ul>
	Dementia Buddy Scheme	<ul style="list-style-type: none"> <li>ADSS and Darenth Valley Hospital is good model</li> <li>Raise grant to replicate scheme in communities</li> </ul>
	Carers	<ul style="list-style-type: none"> <li>ADSS have training series for family and friends as carers need care demonstrations</li> <li>All professional carers need dementia Friends sessions as a "basic" but much more.</li> <li>Training for professionals being standardised under national programme</li> </ul>
Buildings – dementia design, décor and	Suggest that all public buildings visited by those with dementia	<ul style="list-style-type: none"> <li>Swanley Link is example of a dementia</li> </ul>

signage	need assessment and treatment	<p>friendly building</p> <ul style="list-style-type: none"> <li>No known national standards for say signage but some university output</li> <li>Just simple diagrammatic signage costing very little would be better than nothing</li> </ul>
Care Homes and Nursing Homes	None which are specifically for those with dementia known to be in the Northern Parishes	<ul style="list-style-type: none"> <li>When Honeyfield (Hextable) was closed the residents were moved and dispersed</li> </ul>
Carer Support in the community	Dementia Buddy Scheme Admiralty Nurses (Where in NW Kent?)	<ul style="list-style-type: none"> <li>Carers and families refer to a lack of support in our communities, eg at night</li> <li>Community Dementia Buddy scheme might be a part solution</li> </ul>
Communications	Integrated care	<ul style="list-style-type: none"> <li>Is being addressed in county for end-of-life patients</li> <li>Dementia patients may need to receive integrated care by teams with single "care manager" (using assistive technology etc) in place(?)</li> <li>Dementia Crisis Team in place(?)</li> <li>Discharge from Hospital Team in place(?)</li> </ul>
Community Health Services	Partnerships of NHS, SDC and other bodies offer programmes for health, fitness and care	<ul style="list-style-type: none"> <li>Programmes include falls clinic, obesity programme, Health Checks, archery, Take Heart exercise, Health Walks, etc</li> </ul>
Council tax	Range of exemptions and reliefs	<ul style="list-style-type: none"> <li>Promotion of information and contacts</li> </ul>
Dementia Friendly Communities	Various models exist in Kent	<ul style="list-style-type: none"> <li>Need to be seen to have a have balanced pace in District</li> <li>Application of DFC pointers to targets, eg all GP Surgeries/Pharmacies/Dental Clinics... have similar signage and work protocols</li> </ul>
Diagnosis	Pathways established	<ul style="list-style-type: none"> <li>GP diagnosis (may refer to Jasmine Centre for confirmation and treatment.)</li> <li>Jasmine Centre diagnosis</li> </ul>
Driving	Undiagnosed dementia may be an issue	<ul style="list-style-type: none"> <li>Those with dementia probably monitored for safe driving by GP or family But –</li> <li>Concerns expressed as a priority for clearer exposition of roles – GP /family</li> <li>Kent has an assessment centre</li> </ul>
Education and Training	Continuing professional development Staff development Course development Student development	<ul style="list-style-type: none"> <li>National and local education and training establishments may need a comprehensive joined-up approach to dementia</li> </ul>
	Orchard Academy	<ul style="list-style-type: none"> <li>Very supportive of Swanley as a dementia friendly community, particularly by providing accommodation</li> <li>Students attend Forum meetings as participants</li> <li>Undertook work experience and event</li> </ul>

		participation (Christmas choir)
End-of-Life (EOL)	May be a need for more awareness of this delicate subject	<ul style="list-style-type: none"> <li>• Is training adequate for health and care professionals?</li> </ul>
Events	Several events held in the town or in NW Kent	<ul style="list-style-type: none"> <li>• Attendance tended to be low but the networking and learning for participants was good</li> </ul>
GP Surgery and PPG Involvement	Oaks Surgery	<ul style="list-style-type: none"> <li>• PPG held in 2013 an afternoon and evening (repeat) events on dementia covering a) dementia, b) diagnosis and treatment and c) support</li> <li>• Hextable Surgery and PPG to hold an event on dementia in April 2016</li> </ul>
Home safety and security	Kent Fire and Rescue Service	<ul style="list-style-type: none"> <li>• Trained to recognise those with memory problems</li> <li>• Will help to adapt homes, etc for safety and security</li> <li>• Offer a responder role in emergencies</li> </ul>
Housing	Housing Improvement Agency	<ul style="list-style-type: none"> <li>• Housing service (District) working towards adaptation services etc</li> </ul>
	UK example Hartlepool (?)	<ul style="list-style-type: none"> <li>• Retro-decoration and retro-furnishing scheme</li> </ul>
	Housing policy and Dementia	<ul style="list-style-type: none"> <li>• Contribution proffered to Kent's housing policy formulation</li> </ul>
Housing sheltered	Accommodation for those living with dementia	<ul style="list-style-type: none"> <li>• None known to be located within the Northern Parishes</li> <li>• More work needed to be done by compiler</li> </ul>
Information	Kent Library Service	<ul style="list-style-type: none"> <li>• Key to promotion of a phenomenally good range of services</li> <li>• Staff may need training to become fully engaged to publicise and assist</li> </ul>
Library Services	<p>Kent CC has a range of policies and many books, services, etc</p> <ul style="list-style-type: none"> <li>• Swanley has a Library on the ground floor of Swanley Link (which is a hub and gateway establishment)</li> <li>• Hartley has a Library</li> </ul>	<ul style="list-style-type: none"> <li>• Books on dementia and dementia care</li> <li>• Leaflet guides to materials</li> <li>• Pictures to Share – books to help trigger memories</li> <li>• Reminiscence collections – boxes of books and materials</li> <li>• Home Library Service</li> <li>• etc</li> </ul>
Management development	Businesses and employers with policies towards dementia	<ul style="list-style-type: none"> <li>• Policies towards customers and suppliers etc</li> <li>• Policies towards employee-carers and employees with dementia</li> <li>• Area to be explored by compiler</li> </ul>

Travel	Need for care homes in local areas so as to avoid or reduce travel by family members	<ul style="list-style-type: none"> <li>• Neighbourhood Plans need advice from KCC / District planners</li> <li>• Publish planning policy for dementia developments (KCC)?</li> <li>• Provide dwellings for those with dementia (early stages)</li> </ul>
Legal advice	Promote awareness of legal features of living with dementia and need for legal documentation as appropriate	<ul style="list-style-type: none"> <li>• Importance of a Will</li> <li>• Importance and purpose of Power of Attorneys (POA)</li> <li>• POA needed for both Estate, Finance and Health and Care</li> <li>• End-of-life and Advanced Decisions for care, resuscitation, etc</li> </ul>
Diagnosis / Pathway		<ul style="list-style-type: none"> <li>• Carer / family should keep a diary of events to present to the GP</li> <li>• A template for family may be useful to highlight issues</li> </ul>
Other	Deafness (in particular) without dementia	<ul style="list-style-type: none"> <li>• Have heard reports of patients being informal and incorrectly assessed as having dementia</li> <li>• They were all deaf – hence frustrated, confused, shouting and angry!</li> </ul>
	Persons with partial sight or blind	<ul style="list-style-type: none"> <li>• Care pathway for patients being considered by ?</li> </ul>
Personal ease of life, security and safety	Technologies which help with gadgets in various situations	<ul style="list-style-type: none"> <li>• Assistive technology (AT) devices may be used for “wandering”</li> <li>• KCC has published a useful guide on AT</li> <li>• Gadget shop in Darenth Valley Hospital as closed(?)</li> </ul>
		<ul style="list-style-type: none"> <li>• Cooking and safety – KCC Fire and Rescue will visit home and adapt for cooking fire safety</li> </ul>
Pharmacists	More training in aspects of dementia may be needed of staff at all levels	<ul style="list-style-type: none"> <li>• Several services oriented to customers with dementia</li> </ul>
Secure Unit	Jasmine Centre contains a secure unit	<ul style="list-style-type: none"> <li>• For patients needing help with certain behaviours</li> <li>• Assessment likely to take place and treatment recommended by doctors(?)</li> </ul>
Social Media	Information is readily available Some organisations use Twitter, Facebook, Streetlife etc	<ul style="list-style-type: none"> <li>• Promotion of information</li> </ul>
Training	Local government	<ul style="list-style-type: none"> <li>• SDC have most staff with awareness of and information on dementia (Dementia Friends)</li> </ul>

Transport	Some official, commercial and volunteer transport services and available	<ul style="list-style-type: none"> <li>• Patient Transport Service</li> <li>• NW Kent Volunteer transport service</li> <li>• Commercial bus and taxi services are available</li> </ul>
Young Early Onset Dementia	Special services for those with young early onset dementia	<ul style="list-style-type: none"> <li>• None known to compiler</li> <li>• Employers with relevant policies, information, and support are known to the compiler</li> </ul>

Compiled and prepared by Geoff Parsons

24 November, 2015