

03 November 2021 at 2.00 pm

Council Chamber, Argyle Road, Sevenoaks

Published: 26.10.21



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Health Liaison Board

Membership:

Chairman, Cllr. Maskell; Vice-Chairman, Cllr. Parkin

Cllrs. Dr. Canet, Perry Cole, Coleman, G. Darrington, Harrison and Hunter

Agenda

There are no fire drills planned. If the fire alarm is activated, which is a continuous siren with a flashing red light, please leave the building immediately, following the fire exit signs.

	Pages	Contact
Apologies for Absence		
1. Minutes To agree the Minutes of the meeting of the Board held on 26 May 2021, as a correct record	(Pages 1 - 4)	
2. Declarations of Interest Any interests not already registered.		
3. Actions from Previous Meeting	(Pages 5 - 6)	
4. Sevenoaks Local Care Board Update	(Pages 7 - 8)	Kelly Webb Tel: 01732227474
5. West Kent Integrated Care Partnership Update	(Pages 9 - 10)	Kelly Webb Tel: 01732227474
6. Digital Inclusion - Compaid	(Pages 11 - 12)	Kelly Webb Tel: 01732227474
7. Updates from Members		
8. Work plan	(Pages 13 - 14)	

EXEMPT INFORMATION

At the time of preparing this agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public.

If you wish to obtain further factual information on any of the agenda items listed above, please contact the named officer prior to the day of the meeting.

Should you need this agenda or any of the reports in a different format, or have any other queries concerning this agenda or the meeting please contact Democratic Services on 01732 227000 or democratic.services@sevenoaks.gov.uk.

HEALTH LIAISON BOARD

Minutes of the meeting held on 26 May 2021 commencing at 12.00 pm

Present: Cllr. Maskell (Chairman)

Cllrs. Dr. Canet, Perry Cole, G. Darrington, Harrison and Hunter

Cllr. P. Darrington was also present.

An apology was received from Cllr. Coleman

Cllr. Parkin was present via a virtual media platform, which does not constitute attendance as recognised by the Local Government Act 1972.

1. Minutes

The Chairman highlighted that following discussion on digital inclusion at the previous meeting, the new Digital Inclusion Officer at Compaidd would be invited to the next meeting.

Resolved: That the Minutes of the Health Liaison Board held on 27 January 2021 be approved and signed by the Chairman as a correct record.

2. Declarations of Interest

No additional declarations of interest were made.

3. Presentation by a representative of the Domestic Abuse Volunteer Support Services (DAVSS)

The Chairman welcomed Zoe Stuttard from the Domestic Abuse Volunteer Support Service (DAVSS) to the Board. She gave a verbal update on the services in the last year. DAVSS was a charity that supported any victim of domestic abuse who sought help. In the last year, DAVSS had 1016 referrals, of those referrals 68 were men. Of the families referred, 68 families were from black or minority ethnic background, 17 clients were from the LGBT+ community, and 52 clients were identified as disabled. DAVSS was a small charity with 50 volunteers and 13 new volunteers currently in training.

Volunteers were trained to a high level to support victims through all aspects of domestic abuse, this included supporting clients through any court proceedings. DAVSS had helped with 128 nominal maintenance orders and 10 prohibited steps orders. The organisation also enabled 55 child arrangement orders and 2 forced marriage protection orders in the last year.

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It was identified that there had been more clients intending to flee during lockdown, however DAVSS had maintained support by arranging refuse homes or emergency housing, despite the increased difficulties in making contact during this period.

Most of those working or volunteering for DAVSS had been working from home with most support provided over the phone. The opening hours of the line had been extended to 10am to 4pm due to an increased demand in services.

Following queries, it was clarified that victims, for their safety, often had to leave their homes, rather than their abusers.

The Board queried what the Members could do to support DAVSS, particularly in the north of the District. Suggestions included providing the charity's contact details to any agencies including churches, schools or GP surgeries. It was highlighted that the Chief Executive of DAVSS and the Health & Communities Manager regularly meet. The Chairman of the Council would be supporting DAVSS at her events and the Board hoped this support would give DAVSS more publicity. The Health & Communities Manager advised that the Council had provided community funding to help support the charity.

The increase in referrals from men had been noted, with DAVSS successful in providing protection orders for men. It was noted that there was an overall increase in referrals and service provision. Members queried the exact increase in demand compared to that before the Covid-19 pandemic.

Committee members also raised their concerns that men should continue to be supported and empowered to be able to refer to themselves if they become victims of abuse.

Action 1: That the Health & Communities Manager circulate number of referrals to DAVSS in the 2020-2021 year compared to the 2019-2020 year.

The helpline was available Monday to Friday 10am to 4pm with many calls received on Friday afternoons.

The Chairman thanked Zoe Stuttard for her attendance at the meeting at short notice.

4. Presentation by a representative of Health Watch

The Chairman welcomed Lucie Price from Healthwatch Kent. She gave a presentation summarising the impacts of Covid-19 on their services. Healthwatch acts as an independent champion for those who use health and social care services in Kent and engage with the community to understand the needs and experiences of health and social care service users. The feedback received had been forwarded to service providers, commissioners and decision makers.

The impacts of Covid-19 on the services included the challenges of remote working and engaging with the public. Previously, feedback had been gathered by talking to people in the street, attending events and doing visits to hospitals. This was maintained through social media channels.

Initially, most of the feedback was on how Covid-19 was affecting people. The monthly Covid-19 insight reports had allowed Healthwatch to see themes and trends. For example, mental health related concerns had been either developing or worsening as a result of lockdown measures.

Some of the issues raised in the monthly insight reports included those struggling to receive dental care, isolation, challenges of pregnancy and childcare. A frequent issue raised was digital exclusion with people struggling to access GP services due to long wait lists on phone lines and difficulty booking video call appointments. A number of spotlight reports on specific health and social care services. A report was on hidden cares, pharmacists and dentist had been published.

Going forward, Healthwatch would like to return to public spaces, attending events and visiting hospitals. Some team members at Healthwatch would continue to work remotely while others would return to the offices.

Following queries, Members were advised that more responses were received from eastern parts of Kent such as Ashford and Folkestone and less from Sevenoaks. The Board expressed that they would like to support Healthwatch going forward and make residents aware of the organisation through signposting.

Members were further advised that the feedback received by Healthwatch is sent to clinical commissioning groups and other organisations across Kent to help enact change.

The Chairman thanked Lucie Price for her presentation and attendance.

5. Updates from Health Groups that Members attend

The Health & Communities Manager gave an update to Members and set out plans to support mental health within the district such as the Every Step Counts event and working with the Ramblers Association. Measures to support the mental health of staff at the Council included Mental Health First Aid training to staff. Members expressed interest in taking the First Aid training themselves.

6. Workplan

The work plan was noted with the addition of an update from Compaid on digital inclusion. Members requested that there be a focus on mental health for the West Kent Integrated Care Partnership Update. Members expressed interest in discussion dentistry provision at a future meeting of the Board.

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Action 2: The Health & Communities Manager to circulate a brief of the Digital Inclusion Officer and referral process.

THE MEETING WAS CONCLUDED AT 1.31 PM

CHAIRMAN

ACTIONS FROM THE MEETING HELD ON 26 May 2021 (as of 21.6.21)

Action	Description	Status	Contact Officer
Action 1	That the Health & Communities Manager circulate number of referrals to DAVSS in the 2020-2021 year compared to the 2019-2020 year.	Action Completed	Kelly Webb Ext. 7474
Action 2	The Health & Communities Manager to circulate a brief of the Digital Inclusion Officer and referral process.	Action completed 21.6.21	Kelly Webb Ext. 7474

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LOCAL CARE BOARD UPDATE

Health Liaison Board - 3 November 2021

Report of: Sarah Robson, Deputy Chief Executive, Chief Officer - People and Places

Status: For comment

Key Decision: No

Executive Summary: This report provides Members with an update on the Local Care Board

This reports support the Key Aim of related elements of the District Council's Community Plan.

Portfolio Holder: Cllr. Kevin Maskell

Contact Officer(s): Kelly Webb, Ext. 7474

Recommendation to Health Liaison Board:

That the report be noted.

Introduction and Background

- 1 The Local Care Board looks at a range of health and mental well being issues for local people.
- 2 The Board has not met for quite some time but are looking at a new plan for local needs.
- 3 Kelly Webb will provide a verbal update.

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

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Conclusion

For Members to note the update

Appendices

None.

Background Papers

None.

Sarah Robson

Deputy Chief Executive, Chief Officer - People and Places

WEST KENT INTEGRATED CARE PARTNERSHIP UPDATE

Health Liaison Board - 3 November 2021

Report of: Sarah Robson, Deputy Chief Executive, Chief Officer - People and Places

Status: For comment

Key Decision: No

Executive Summary: This report provides Members with an update on the work of NHS Kent & Medway Clinical Commissioning Group (CCG) for the Integrated Care Partnerships in West Kent.

This reports support the Key Aim of related elements of the District Council's Community Plan.

Portfolio Holder: Cllr. Kevin Maskell

Contact Officer(s): Kelly Webb, Ext. 7474

Recommendation to Health Liaison Board:

That the report be noted.

Introduction and Background

- 1 NHS Kent and Medway Clinical Commissioning Group (CCG) is the NHS organisation that plans and buys healthcare services to meet the needs of 1.8m people living across Kent and Medway. The new CCG was created in 2020 from a merger of eight smaller CCGs. This includes the two CCGs that cover Sevenoaks District which are Dartford, Gravesham and Swanley known as DGS (covering Swanley and northern parishes) and West Kent (covering central and south parts of the District as well as Tunbridge Wells, Tonbridge & Malling and Maidstone).
- 2 The new CCG has developed four Integrated Care Partnerships (ICPs) across Kent to bring together all health related organisations in local areas to work as one. The four ICP areas are: West Kent, DGS, East Kent and Medway and Swale. The Partnerships design and deliver local health and care services to meet the needs of local populations.
- 3 The ICPs aim to bring together group of GP's (called Primary Care Networks - PCNs), community health, mental health, social care, hospital and voluntary services in each local area to offer personalised and co-ordinated local health and social care services. ICP's also want healthcare providers to work more closely with local councils, therefore local councils are represented on each ICP. The Partnerships will work together to plan and deliver local services,

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focus services on areas of greatest need, helping to reduce health inequalities and improve life expectancy of local people.

- 4 Each ICP has a Partnership Board, advisory boards, an operational steering group, elected Members forums and a number of officer sub groups focusing on priority work streams.
- 5 The Council's Portfolio Holder of Housing and Health sits on the Elected Members' Forums and this enables Members to have an input into what services are developed locally. This Council is also represented by officers on each Partnership Board and work stream sub groups as appropriate.
- 6 West Kent ICP covers a population of about 464,000 people. Key priorities for the partnership are to look at where best to focus their efforts to make the biggest improvements in delivering high-quality services to local people.
- 7 Representatives from West Kent ICP will update Members at the meeting on the work being developed.

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

Conclusion

For Members to note the work of the ICP.

Appendices

None.

Background Papers

None.

Sarah Robson
Deputy Chief Executive, Chief Officer - People and Places

DIGITAL INCLUSION

Health Liaison Board -3 November 2021

Report of: Sarah Robson, Deputy Chief Executive, Chief Officer - People and Places

Status: For comment

Key Decision: No

Executive Summary: This report provides Members with an update on the work of Compaid for digital inclusion.

This reports support the Key Aim of related elements of the District Council's Community Plan.

Portfolio Holder: Cllr. Kevin Maskell

Contact Officer(s): Kelly Webb, Ext. 7474

Recommendation to Health Liaison Board:

That the report be noted.

Introduction and Background

- 1 Digital Inclusion has been a big part of the Pandemic and Covid Recovery to help older people and families connect online.
- 2 Through funding from West Kent Housing and SDC we have worked with Compaid for them to employ a Digital Inclusion Officer that will help people online to be connected digitally.
- 3 Representatives from Compaid will give a presentation on the work carried out for digital inclusion and update on the new officer.

Financial

There are no financial implications for the Council associated to this report.

Legal Implications and Risk Assessment Statement

There are no legal implications for the Council associated to this report.

Equality Assessment

No decision is required as part of this paper and therefore no perceived impact on end users.

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Conclusion

For Members to note the work of Compaid.

Appendices

None.

Background Papers

None.

Sarah Robson

Deputy Chief Executive, Chief Officer - People and Places

Health Liaison Board 2021/22 (as at 09/09/21)

3 November 2021

- Sevenoaks Local Care Board Update
- West Kent Integrated Care Partnership Update
- Digital inclusion - Compaid

26 January 2022

- Dartford, Gravesham & Swanley NHS Trust Update

Summer 2022

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