

**Andy Bracey**

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**From:** [REDACTED]  
**Sent:** 16 February 2011 20:48  
**To:** Andy Bracey  
**Subject:** Re: General information form (Reference Number: 324806)

Dear Andy

Many thanks for your reply. Obviously we did receive the minutes etc but unfortunately the situation has got **considerably worse** as I said in my email. Also at the moment some work is being carried out to the path by Wheatsheaf Hill with cones so the cars are now back further up London Road its sooo bad that they are parking either side of the bus stop and this is becoming dangerous for them to pull over. We really need someone from the Kent Highways Services to come down and see the dangerous parking for themselves. I would also like to say I am a cyclist and I cannot go in the cycle lane I have to go on the pavement why should I have to? Because of my safety.

Regards

[REDACTED]

Could you please pass this email to Kent Highways.

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**From:** Andy Bracey <Andy.Bracey@sevenoaks.gov.uk>  
**To:** [REDACTED]  
**Cc:** Gary Connor <gary.connor@sevenoaks.gov.uk>; westkent.highways@kent.gov.uk  
**Sent:** Wednesday, 16 February, 2011 10:10:42  
**Subject:** FW: General information form (Reference Number: 324806)

Dear [REDACTED]

Apologies for the delay in responding, but your incoming email seems to have gone astray within the District Council somewhere.

The District Council proposed measures to address the problem about 18 months ago and carried out public consultations on the proposals, but the proposals were not approved by the Sevenoaks Joint Transportation Board.  
<http://democratic.sevenoaks.gov.uk/sevenoakscmis/CalendarofMeetings/tabid/73/ctl/ViewMeetingPublic/mid/4>

Details of the Sevenoaks Joint Transport Board decision can be found in the Agenda, Reports (Item 10) and the Minutes on our web page via the following link. The constituents of the Joint Transportation Board and their contact details are also listed.

The issues now rest with Kent Highway Services as all safety-related issues on the public highway are within their remit. With this in mind I am forwarding your email to Kent Highway Services for attention (it is likely that this may have already happened with your incoming email on 1/2/11).

Andy Bracey  
Senior Engineer, Traffic & Parking

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**From:** Annette Davenport **On Behalf Of** Information  
**Sent:** 16 February 2011 09:59  
**To:** Andy Bracey  
**Subject:** FW: General information form (Reference Number: 324806)

Hi Andy

Here is a copy of the email sent on 2/2/11 as requested

Thanks

*Annette Davenport*  
*Customer Services Representative*

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**From:** Annette Davenport **On Behalf Of** Information  
**Sent:** 02 February 2011 09:41  
**To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Subject:** FW: General information form (Reference Number: 324806)

Good Morning

This email came into the Information Box recently. Please can someone deal with the enquiry

Many Thanks

*Annette Davenport*  
*Customer Services Representative*

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**From:** information@sevenoaks.gov.uk [mailto:information@sevenoaks.gov.uk]  
**Sent:** 01 February 2011 17:36  
**To:** Information  
**Subject:** General information form (Reference Number: 324806)

**Reference Number:** 324806

**Name:** [REDACTED]

**Address:** [REDACTED] London Road Halstead Kent

**Telephone:** [REDACTED]

**Email:** [REDACTED]

**Request:** Other (please detail below)

**Other:** parking

**Comments:** I live on the road to Knockholt station and I am so concerned about inconsiderate people parking both sides of the road its coming back further and further up the road. Yesterday there was an accident I don't know what happened but there are going to be many many more. We despartely need the yellow lines to put there. I know things have been rejected by people who don't live on this road but something must must be done. I would appreciate a reply and someone in the council to a come and witness the dangerous parking. Jane Hopper

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**Andy Bracey**

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**From:** Andy Bracey  
**Sent:** 11 February 2011 08:19  
**To:** [REDACTED]  
**Cc:** 'westkent.highways@kent.gov.uk'  
**Subject:** FW: General information form (Reference Number: 326872)

Dear [REDACTED]

The issue of parking near to Knocholt Station falls within the remit of the Highway Authority, Kent Highway Services and for this reason I am forwarding your request to them for attention.

Andy Bracey  
Senior Engineer, Traffic & Parking

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**From:** Janet Hawkins  
**Sent:** 10 February 2011 15:31  
**To:** Andy Bracey  
**Subject:** FW: General information form (Reference Number: 326872)

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**From:** Sylvia Stevens **On Behalf Of** Information  
**Sent:** 10 February 2011 15:06  
**To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Subject:** FW: General information form (Reference Number: 326872)

Good Afternoon,

We have received the following message via the SDC Information Box.

For your attention please.

Regards,

Sylvia Stevens  
Senior Customer Services Advisor  
Sevenoaks District Council  
Argyle Road  
Sevenoaks  
Kent TN13 1HG  
Telephone 01732 227000  
Fax 01732 742339  
E-mail [sylvia.stevens@sevenoaks.gov.uk](mailto:sylvia.stevens@sevenoaks.gov.uk)  
Web [www.sevenoaks.gov.uk](http://www.sevenoaks.gov.uk)

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**From:** [information@sevenoaks.gov.uk](mailto:information@sevenoaks.gov.uk) [mailto:[information@sevenoaks.gov.uk](mailto:information@sevenoaks.gov.uk)]  
**Sent:** 10 February 2011 08:18  
**To:** Information  
**Subject:** General information form (Reference Number: 326872)

**Reference Number:** 326872

**Name:** [REDACTED]

**Address:** [REDACTED] West Wickham Kent [REDACTED]

**Telephone:** [REDACTED]

**Email:** [REDACTED]

**Request:** Other (please detail below)

**Other:** Parking Chaos

**Comments:** Can anything done about the ridiculous parking outside Knockholt Station (London Rd) Over the last few years it has become more and more congested ,to the point of that commuters are now parking on both sides of the road for about 1/2 a mile either side of the Station causing a bottle-neck ,and, if one is unfortunate to meet a HGV coming in the opposite direction then it becomes extremely dangerous . I hope that there will be some resolution to this crazy situation soon Thank you [REDACTED]

**Andy Bracey**

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**From:** Andy Bracey  
**Sent:** 10 February 2011 13:55  
**To:** [REDACTED]  
**Subject:** RE: London Road - Halstead Train Station

Dear [REDACTED]

Unfortunately the issues are outside of the remit of the District Council - we made proposals to try to address the issues but these proposals were not accepted by the elected members on the Sevenoaks Joint Transportation Board.

The safety issues on the public highway outside Knockholt Station rest with Kent Highway Services and Kent Police, however the operation of the station car park is within the remit of Southeastern and actually falls within the London Borough of Bromley (the Kent / Bromley boundary is across the station entrance road).

I am sorry that I am unable to assist further.

Andy Bracey  
Senior Engineer, Traffic & Parking

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**From:** [REDACTED]  
**Sent:** 10 February 2011 11:59  
**To:** edenbridge.neighbourhood@kent.pnn.police.uk  
**Cc:** Andy Bracey  
**Subject:** London Road - Halstead Train Station

Dear Sir,

I write with reference to the recent notes left on car windscreens on London Road this week.

I am a local resident living in Halstead and whilst I used to commute daily from Halstead station to London I now only use the station infrequently.

Over the past 12-24 months the parking has become increasingly inconsiderate and inappropriate for the type of road and I wanted to enquire as to what can be done to change the situation. Car are not only parking on both sides of the road but if you travel through at certain times cars are swerving across the road to grab a parking space or the drivers are walking on the road to/from car/station in the road and in the evening in the dark.

A while back I know the council looked at marking yellow lines applicable during certain times of the day which at the time I resisted however now we have seen the extent of this growing problem I really think this idea should be reconsidered. At the very least parking needs to be restricted to one side of the road.

Also I attach a photo of the station car park yesterday, as you can see much of the car park has been taken over by the refuse company who I believe have no right to use the parking space and make it increasingly difficult for drivers to utilise the car park effectively, which in turn might reduce the number of vehicles parking on the main road. I appreciate this is possibly a matter for South Eastern who I expect own the land but thought worth bringing to you attention.

My Son's school teacher had a reasonably serious car accident outside the turning to the station the other

week and I think it is only a matter of time until something more serious like a fatality happens – personally I would prefer action was taken before this occurred.

Please can you advise what actions are open to me to help move this forwards?

Thank you for your time.

Best wishes,

[Redacted]

[Redacted]

**Andy Bracey**

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**From:** Andy Bracey  
**Sent:** 31 January 2011 08:32  
**To:** [REDACTED]  
**Subject:** RE: Steet Parking near Knockholt Station

Dear [REDACTED]

The District Council proposed changes to parking around Knockholt station but following the consultations, The Sevenoaks Joint Transport Board decided not to implement the changes. The Board decided only to introduce new yellow line restrictions around the junctions, to be carried out by Kent Highway Services. This was scheduled to be carried out last summer, then last November, but to date has not appeared.

Elected members make decisions based a number of reasons, not all relating to engineering or safety, and sometimes go against Officer advice. If you wish this issue to be re-visited it would need to have the strong support of your local elected District and County members and I suggest that you may wish to take this issue further with them.

Unfortunately the parking situation has worsened since the proposals were made by the District Council and the issue now rests with Kent Highway Services.

I am sorry that I am unable to assist further, but the issue is no longer within our remit.

Andy Bracey  
Senior Engineer, Traffic & Parking

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**From:** [REDACTED]  
**Sent:** 30 January 2011 21:06  
**To:** Andy Bracey  
**Cc:** Parish.Council, Halstead; enquiries@kent.pnn.police.uk  
**Subject:** Steet Parking near Knockholt Station

Dear Mr Bracey

It was back in November 2008 that I first raised with Kent Highways the dangerous situation posed by the number of rail commuters who were parking their cars on the roadsides in London Road, Halstead, adjacent to Knockholt Station and you were brought into the discussions in December that year. That was over 2 years ago. Since then there have been various statements made that you and the police were aware of the problem and this culminated a year later with the publication of plans to provide proper road parking spaces at various points. Drawings and photographs were issued showing how the plan would work.

Since the issuing of these plans and photographs a further year has elapsed with nothing being done. In the meantime the number of cars parking in London Road has increased significantly and we have now reached a stage where cars parking on both sides of London Road have so reduced the effective width of the road that it has become a traffic hazard with only just enough room for moving cars to pass



each other and with wider vehicles creating a real danger.

I think that it is disgraceful that so much time has been allowed to elapse with no effective action having been taken by Sevenoaks District Council or the Police Authority over such a dangerous traffic situation. I would be obliged if you could inform me why this dangerous traffic situation has been allowed to continue for more than two years without any positive action being taken.

Yours sincerely



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No virus found in this message.  
Checked by AVG - [www.avg.com](http://www.avg.com)  
Version: 10.0.1204 / Virus Database: 1435/3412 - Release Date: 01/30/11

**Andy Bracey**

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**From:** Gary Connor  
**Sent:** 26 January 2011 10:28  
**To:** Andy Bracey  
**Subject:** FW: Failure to respond. Old Halstead Road

FYI

Gary Connor  
Parking and Amenity Manager  
Sevenoaks District Council

 **Direct:** 01732 227310  
 **Fax:** 01732 227228  
 **Email:** [gary.connor@sevenoaks.gov.uk](mailto:gary.connor@sevenoaks.gov.uk)



please don't print this e-mail unless you really need to

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**From:** Gary Connor  
**Sent:** 26 January 2011 10:28  
**To:** [REDACTED]  
**Cc:** Contact Centre Duty Team Leader  
**Subject:** RE: Failure to respond. Old Halstead Road

Dear [REDACTED]

I refer to your email below concerning a lack of response to your earlier emails.

The matters you raised are the responsibility of Kent County Council's Kent Highway Services as they relate to obstruction and road safety issues in connection with the cycle lanes. This is not a parking issue which falls to the District Council to investigate and action.

Unfortunately, we often find that matters for which Kent Highways are responsible are referred to us, incorrectly, as soon as the word 'parking' is mentioned, without looking more closely at the particular issues raised.

Your email was forwarded to Kent Highways on 21st October advising them that the issues raised were of their concern. In error, we did not copy you in on this email as is our normal procedure. Please accept my apologies for this. I would have thought that Kent Highways would have been in touch with you by now.

May I suggest you contact Kent Highways with a copy of your email and request a response. Their area office can be contacted on: [westkent.highways@kent.gov.uk](mailto:westkent.highways@kent.gov.uk)

Yours sincerely

Gary Connor

Parking and Amenity Manager  
Sevenoaks District Council

 **Direct:** 01732 227310  
 **Fax:** 01732 227228  
 **Email:** [gary.connor@sevenoaks.gov.uk](mailto:gary.connor@sevenoaks.gov.uk)



please don't print this e-mail unless you really need to

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**From:** [REDACTED]  
**Sent:** 24 January 2011 15:07  
**To:** Information  
**Subject:** Failure to respond. Old Halstead Road

Dear Sir/Madam.

I have now sent two e-mails about the parking at Old Halstead Road, the blocking of the cycle paths and the possible danger caused. These were sent on the 21st Oct and the 29th Nov. 2010. Apart from the automatic response assuring me of some sort of contact with 10 days, There has been no other contact, not even to explain any delay.

Having now suffered two near misses whilst cycling down this road, and witnessing increased parking and narrowing of this road, my complaint about the parking by Knockholt BR station is now also a complaint about the lack of contact from Parking and Amenities.

Yours

[REDACTED]

**Andy Bracey**

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**From:** Kelly Webb  
**Sent:** 11 January 2011 13:57  
**To:** Andy Bracey  
**Cc:** David Boorman  
**Subject:** Knockholt Station

Hi Andy,

Please could you let me know the dates of when parking restriction for the road by Knockholt Station went to the JTB and if there is a copy of the papers and why it was not seen to take forward.

There have been 37 thefts from vehicles since Jan 2009 and also a number of complaints about restrictions so with the Police and yourselves we are looking forward to see what actions can be taken.

Am grateful for your help.

Kind regards

Kelly

*Kelly Webb  
Community Safety Co-ordinator  
Community Safety Unit  
Sevenoaks District Council*

*Tel: 01732 227474  
Mob: 07795 548608  
Fax: 01732 742339*

***Council, Police and Partners working together for a safer Sevenoaks District***

**Andy Bracey**

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**From:** Andy Bracey  
**Sent:** 07 January 2011 09:54  
**To:** 'westkent.highways@kent.gov.uk'  
**Subject:** FW: Double Parking on Entrance to Knockholt Railway Station

Dear West Kent Highways

Sevenoaks District Council have no yellow lines in this area, but I understand that KHS are implementing restrictions in this area.

Andy Bracey  
Senior Engineer, Traffic & Parking

—Original Message—

**From:** [REDACTED]  
**Sent:** 07 January 2011 09:53  
**To:** Andy Bracey  
**Subject:** FW: Double Parking on Entrance to Knockholt Railway Station

—Original Message—

**From:** information@sevenoaks.gov.uk [mailto:information@sevenoaks.gov.uk]  
**Posted At:** 06 January 2011 17:12  
**Posted To:** Parking Fines (Parking.Fines@sevenoaks.gov.uk)  
**Conversation:** Double Parking on Entrance to Knockholt Railway Station  
**Subject:** Double Parking on Entrance to Knockholt Railway Station

Dear Parking and Amenity,

Vehicles parked on Yellow Lines

Please find case details

Case Details:

Case ID: 101000219124  
Classification: SDC Highways, Parking and Amenity>>Parking>>Yellow lines  
Title: SDC Yellow Lines  
Associated With: [REDACTED]

SLA:

Allocation: SDC Dummy Queue

Status: Opened

Priority: 0

Severity: 0

Created: 06/01/11 [SYSTE]

Vehicle Description:: Vehicles parking on both sides of the road on the approach to Knockholt Station considered dangerous.

Additional Details:: This information came to us via SDC Information Box.

Customer Name: [REDACTED]

Customer Tel No: [REDACTED]

Customer Address: [REDACTED] Badgers Mount Kent [REDACTED]

Regards

Contact Centre

**Andy Bracey**

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**From:** westkent.highways@kent.gov.uk  
**Sent:** 01 December 2010 14:33  
**To:** Andy Bracey  
**Subject:** E612EF64C440F RE: FW: Enquiry For Your Action from KCC - Enquiry 17405815

Dear Mr Bracey

Thank you for your email regarding 17405815. I have updated the case file with your comments.

More information on Kent Highway Services can be found on our website:-  
<http://www.kent.gov.uk/highways>

Many Thanks

Jamie



**Telephone: 08458 247 800**

-----Original Message-----

**From:** Andy Bracey **Sent:** 2010/12/01 11:15:39 **To:** westkent.highways@kent.gov.uk **Subject:** FW: Enquiry For Your Action from KCC - Enquiry 17405815  
Dear Kent Highways

This is a safety issue that is in the hands of the West Kent area office rather than Sevenoaks District Council.

Andy Bracey  
Senior Engineer, Traffic & Parking

-----Original Message-----

**From:** Helen Smith On Behalf Of Information  
**Sent:** 30 November 2010 15:55  
**To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Subject:** FW: Enquiry For Your Action from KCC - Enquiry 17405815

Good Afternoon,

This came into the Information Inbox via our website, we are forwarding it to you for your action.

Regards

On Behalf of The Information Inbox

Helen Smith  
Senior Customer Services Advisor  
Sevenoaks District Council

E-mail - [information@sevenoaks.gov.uk](mailto:information@sevenoaks.gov.uk)  
Web - [www.sevenoaks.gov.uk](http://www.sevenoaks.gov.uk)

-----Original Message-----

From: WAMS System Agent [mailto:WAMS.SystemAgent@ka.wams.net]  
Sent: 30 November 2010 15:47  
To: Information  
Subject: Enquiry For Your Action from KCC - Enquiry 17405815

(N) Please find attached an enquiry for your action from Kent County Council regarding Parked on bus/cycle lane.

The details are as follows:

Logged Date: 30/11/2010 15:41:47  
Point of Contact: Contact Centre  
Method of Contact: Email  
Logged By: [REDACTED]  
Customer Type: Member of Public  
Enquiry Number: 17405815  
Enquiry Subject: Parked on bus/cycle lane Site of Enquiry: OLD LONDON ROAD Halstead, Knockht & Badger Mnt Sevenoaks Location Details of Enquiry: By Knockholt Station Description Details of Enquiry:

Good afternoon,

Parking on both sides of the road along by Knockholt station is now becoming very dangerous indeed, there must be a way for you to collect revenue from this parking as long as it is based on parking on one side of the road only, I have seen comments about parking across the bus stop, in the bike lanes and outside people houses making this nice area to become an eye sore.

Something needs to be done with great urgency, it's an accident waiting to happen. I have seen near misses from lorries that have no alternative but to come down the middle of the road as there is no alternative this goes of course for the buses as well.

Many thanks  
Local resident.

[REDACTED]

Customer Name: [REDACTED]  
Customer Telephone: not provided  
Customer Alternate Telephone:  
Customer Fax:  
Customer Email: [REDACTED]  
Customer Address:

Assigned Officer: DISTRICT AUTHORITY SEVENOAKS

Follow Up Date and Time:

Enquiry Status Notes:

Good afternoon,

Parking on both sides of the road along by Knockholt station is now



becoming very dangerous indeed, there must be a way for you to collect revenue from this parking as long as it is based on parking on one side of the road only,I have see comments about parking across the bus stop,in the bike lanes and outside people houses making this nice area to become an eye sore.

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Many thanks  
Local resident.



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**Andy Bracey**

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**From:** Andy Bracey  
**Sent:** 01 December 2010 11:16  
**To:** 'westkent.highways@kent.gov.uk'  
**Subject:** FW: Enquiry For Your Action from KCC - Enquiry 17405815

Dear Kent Highways

This is a safety issue that is in the hands of the West Kent area office rather than Sevenoaks District Council.

Andy Bracey  
Senior Engineer, Traffic & Parking

—Original Message—

**From:** Helen Smith On Behalf Of Information  
**Sent:** 30 November 2010 15:55  
**To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Subject:** FW: Enquiry For Your Action from KCC - Enquiry 17405815

Good Afternoon,

This came into the Information Inbox via our website, we are forwarding it to you for your action.

Regards

On Behalf of The Information Inbox

Helen Smith  
Senior Customer Services Advisor  
Sevenoaks District Council

E-mail - [information@sevenoaks.gov.uk](mailto:information@sevenoaks.gov.uk)  
Web - [www.sevenoaks.gov.uk](http://www.sevenoaks.gov.uk)

—Original Message—

**From:** WAMS System Agent [mailto:WAMS.SystemAgent@ka.wams.net]  
**Sent:** 30 November 2010 15:47  
**To:** Information  
**Subject:** Enquiry For Your Action from KCC - Enquiry 17405815

(N) Please find attached an enquiry for your action from Kent County Council regarding Parked on bus/cycle lane.

The details are as follows:

Logged Date: 30/11/2010 15:41:47

Point of Contact: Contact Centre

Method of Contact: Email

Logged By: [REDACTED]

Customer Type: Member of Public

Enquiry Number: 17405815

Enquiry Subject: Parked on bus/cycle lane Site of Enquiry: OLD LONDON ROAD Halstead, Knockht & Badger Mnt Sevenoaks Location Details of Enquiry: By Knockholt Station Description Details of Enquiry:

Good afternoon,

Parking on both sides of the road along by Knockholt station is now becoming very dangerous indeed, there must be a way for you to collect revenue from this parking as long as it is based on parking on one side of the road only, I have see comments about parking across the bus stop, in the bike lanes and outside people houses making this nice area to become an eye sore.

Something needs to be done with great urgency, it's an accident waiting to happen. I have seen near misses from lorries that have no alternative but to come down the middle of the road as there is no alternative this goes of course for the buses as well.

Many thanks  
Local resident.

[REDACTED]

Customer Name: [REDACTED]  
Customer Telephone: not provided  
Customer Alternate Telephone:  
Customer Fax:  
Customer Email: [REDACTED]  
Customer Address:

Assigned Officer: DISTRICT AUTHORITY SEVENOAKS

Follow Up Date and Time:

Enquiry Status Notes:

Good afternoon,

Parking on both sides of the road along by Knockholt station is now becoming very dangerous indeed, there must be a way for you to collect revenue from this parking as long as it is based on parking on one side of the road only, I have see comments about parking across the bus stop, in the bike lanes and outside people houses making this nice area to become an eye sore.

Something needs to be done with great urgency, it's an accident waiting to happen. I have seen near misses from lorries that have no alternative but to come down the middle of the road as there is no alternative this goes of course for the buses as well.

Many thanks  
Local resident.

[REDACTED]

This is email has been sent by an automated system. Therefore, please do not reply.

If you are unable to carry out the request detailed, please call 08458 247 800 quoting the reference number attached.



## Andy Bracey

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**From:** Andy Bracey  
**Posted At:** 26 November 2010 08:59  
**Conversation:** Street parking at Knockholt station  
**Posted To:** Inbox  
**Subject:** Parking at Knockholt Station

Dear [REDACTED]

The District Council proposed restrictions near to Knockholt station to resolve the parking issues but we were not given permission to do so by the members of the Sevenoaks Joint Transport Board.

The safety and obstruction issues now rest with Kent Highways to resolve.

On the street sweeping point, I have emailed our street sweeping co-ordinator and have suggested that Sundays may be the most appropriate day for sweeping as it is the day with fewest cars parked on-street, and hopefully this can be accommodated in to the rotas.

Andy Bracey  
Senior Engineer, Traffic & Parking

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**From:** [REDACTED]  
**Posted At:** 25 November 2010 15:44  
**Posted To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Conversation:** Street parking at Knockholt station  
**Subject:** Street parking at Knockholt station

Dear Sirs,

I am writing to complain about the street parking at Knockholt station. Commuters are now parking on both sides of the road near the station making it difficult for through traffic. I would also mention that because of this excessive amount of parking the road is in a disgusting state as road sweepers cannot get access to clean the road properly.

[REDACTED]

## Andy Bracey

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**From:** Bracey, Andy  
**Sent:** 21 October 2010 12:24  
**To:** 'ray.dines@kent.gov.uk'  
**Cc:** Wilson, Richard; Connor, Gary  
**Subject:** FW: Old London Road, Halstead

Ray

This seems to be an issue for KHS as it relates to safety, obstruction of cycleways, and road maintenance near Knockholt Statio, Halstead.

It seems that it has already been submitted to KHS, but has been 'bounced' to SDC.

Andy Bracey  
Senior Engineer, Traffic & Parking

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**From:** Hawkins, Janet  
**Sent:** 21 October 2010 10:38  
**To:** Bracey, Andy  
**Subject:** FW: Old London Road, Halstead

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**From:** Stevens, Sylvia **On Behalf Of** Information  
**Sent:** 21 October 2010 10:33  
**To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Subject:** FW: Old London Road, Halstead

Good Morning,

We have received this message via the SDC Information Box.

For your attention please.

Regards

Sylvia Stevens  
Senior Customer Services Advisor  
Sevenoaks District Council  
Argyle Road  
Sevenoaks  
Kent TN13 1HG  
Telephone 01732 227000  
Fax 01732 742339  
E-mail [sylvia.stevens@sevenoaks.gov.uk](mailto:sylvia.stevens@sevenoaks.gov.uk)  
Web [www.sevenoaks.gov.uk](http://www.sevenoaks.gov.uk)

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**From:** [REDACTED]  
**Sent:** 21 October 2010 10:09  
**To:** Information  
**Subject:** Old London Road, Halstead

Sir/madam,

I sent this e-mail to Kent highway Services on 17th September. It being incorrectly addressed they forwarded it onto yourselves (ref EDB51934C3606). I have yet to hear from anyone. Since this e-mail the parking on both sides of this stretch of road has increased, as has the risk to cyclists and other road users. General traffic is now forced into the hatchings which are there to keep the opposing traffic separate

Yours

**From:** [REDACTED]  
**Sent:** Friday, September 17, 2010 12:31 PM  
**To:** [kent.highwayservices@kent.gov.uk](mailto:kent.highwayservices@kent.gov.uk)  
**Subject:** Old London Road, Halstead

Dear Sir/Madam,

Please can I bring to your attention the current situation in Old London Road, Halstead.

There are cycle lanes along this road, in both directions, stretching from the A 21 down to the roundabout/junction with Shoreham Lane. The cycle lane on the east side at the northern end of the road is now unusable due to the 'free' parking enjoyed by commuters using Knockholt Train Station.

During the day, cars are parked from the top of Old London Road as far down as, and beyond, Wheatsheaf Hill, Completely blocking the cycle lane on the southbound carriageway. In my view this causes a risk cyclists who use this stretch of road. As a cyclist I am now forced out of the cycle lane and onto the road proper. Not really a problem until you factor in the random opening of car doors by either arriving or returning commuters, to say nothing of the sudden U turn manoeuvres by drivers wanting to travel back up to the A 21 at the end of their day.

And now some commuters are starting to park on the opposite side of the road, again blocking the cycle lane on that carriageway. So far, only a short stretch of road is effected, but the road width is seriously reduced at this point, meaning that if you are unlucky you will meet a car etc coming in the other direction, having now been forced to straddle the hatchings.

The effected cycle lane at this point seems neglected. The road signs are displayed, but the road markings setting out the route itself are faded, especially when compared to the cycle lane further along towards Shoreham Lane.

My concerns are this; cars parked over the southbound carriageway cycle lane from the A21 down to Wheatsheaf Hill, completely blocking this section, cars now parking on the northbound carriageway again blocking the cycle lane, but now seriously reducing the width of the road at the points effected, cars driving over the hatchings that separate the carriageways because of the aforementioned obstruction, the risk to cyclists because of the parking issue, not to mention the environmental impact of commuters driving to Halstead rather than their local station because of the 'free' parking. I appreciate that parking in a cycle lane marked with a broken white line is allowed, if 'unavoidable', but I wouldn't class the parking in Old London Road as that, more like commuters avoiding payment of parking charges at the train station car park.

I look forward to you reply/suggestions



Telston Lane  
Otford



**Andy Bracey**

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**From:** Bracey, Andy  
**Sent:** 19 October 2010 15:25  
**To:** 'ray.dines@kent.gov.uk'  
**Cc:** Connor, Gary  
**Subject:** RE: Knockholt station  
**Attachments:** TRO 2009 Amend 10 - Knockholt station A1 - Approved Post JTB.pdf; TRO 2009 Amend 10 - Knockholt station A1 - formal.pdf

Ray

We haven't relaxed any parking restrictions there - there were none in the first place. The 'relaxation' is that commuters have realised that they can park on either side of London Road where previously they hadn't done so.

We proposed restrictions that would have resolved this but these were turned down by JTB, significantly voted against by the County members.

Attached are the proposed plans and the approved plans (to be implemented by KHS) - The bus stops in the approved plans are intended to be bus stop clearways which would help the passenger transport issue.

Andy

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**From:** ray.dines@kent.gov.uk [mailto:ray.dines@kent.gov.uk]  
**Sent:** 19 October 2010 15:06  
**To:** Bracey, Andy  
**Subject:** FW: Knockholt station

Hello Andy  
I would be grateful for you observations regarding parking at Knockhall Station.

Thanks  
Ray Dines  
Transport and Development Manager  
West Kent  


Kent Highway Services

St.Lawrence House(1st Floor),

48A West Hill

Dartford, Kent. DA1 2EU

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**From:** Washington, Daniel - EHW KHS  
**Sent:** 19 October 2010 14:49  
**To:** 'Stuart Aitken'  
**Cc:** Dines, Ray - EHW KHS

**Subject:** RE: Knockholt station

Hi Stuart,

I'm not certain if this would be a KCC or Sevenoaks DC issue, I have copied in my colleague Ray Dines for advice on this.

Ray - can you advise if this would be a KCC or SDC issue?

Stuart - staying in the area, as mentioned at the recent Tunbridge Wells QBP meeting, i'm looking to have a bus stop installed on Star Hill by the west entrance/exit to Fort Halstead. This is primarily for staff that work at Fort Halstead and would be a bus stop for 'both sides of the road' as there is no where suitable to have n/b a stop installed. I have attached a couple of photo's showing the proposed location. The stop would be on the island as this is where I think buses going towards Tunbridge Wells currently stop to drop off/pick up passengers. for those travelling towards Bromley North passengers would still wait at the stop and cross over when the bus has arrived, (presumably as currently happens). Can you let me know if you would have any objections with this location?

Regards.

Daniel Washington  
Public Transport Planner

[REDACTED]  
Kent Highway Services  
Invicta House, County Hall  
Maidstone, Kent  
ME14 1XX

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**From:** [REDACTED]  
**Sent:** 19 October 2010 09:48  
**To:** Washington, Daniel - EHW KHS  
**Subject:** Knockholt station

Daniel

Good morning

This is probably not in your area but you might be able to point me in the right direction as to whom I may be able to contact. Just recently at Knockholt train station they seem to have relaxed the parking restrictions on the station approach. The consequence is that both sides of the approach road at Badgers Mount are being used by rail commuters leaving little room for two way traffic. My drivers are being delayed at this location simply because there is no room to manoeuvre and an accident will inevitably occur. Hope you can help.

Regards [REDACTED]

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**Andy Bracey**

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**From:** Webb, Kelly  
**Sent:** 14 October 2010 15:03  
**To:** Bracey, Andy  
**Subject:** RE: Yellow Lines

thank you

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**From:** Bracey, Andy  
**Sent:** 14 October 2010 14:19  
**To:** Webb, Kelly  
**Subject:** RE: Yellow Lines

This one is for Kent Highways - Try Michael Sammut in their West Kent office.

Andy

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**From:** Webb, Kelly  
**Sent:** 14 October 2010 14:18  
**To:** Bracey, Andy  
**Subject:** Yellow Lines

Hi Andy,

Would we be responsible for yellow lines. We have had a request regarding the road by Knockholt train station or would this be KCC Highways

Kind regards

Kelly

*Kelly Webb  
Community Safety Co-ordinator  
Community Safety Unit  
Sevenoaks District Council*

*Tel: [REDACTED]  
Fax: 01732 742339*

***Council, Police and Partners working together for a safer Sevenoaks District***

**Andy Bracey**

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**From:** Malcolm.Appleby@kent.gov.uk  
**Sent:** 14 October 2010 10:36  
**To:** Bracey, Andy  
**Cc:** Michael.Sammut@kent.gov.uk  
**Subject:** RE: Knockholt Station

Hi Andy,

Thanks for the heads up on this Michael has these issues in hand so I'll keep him informed.

The short answer you already know is that the proposed controlled scheme was rejected at JTB. KHS are however progressing with the highway safety aspect of the proposals with the introduction of prohibited parking due to be applied in November.

*Malcolm*

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**From:** Bracey, Andy [mailto:Andy.Bracey@sevenoaks.gov.uk]  
**Sent:** 14 October 2010 09:46  
**To:** Appleby, Malcolm - EHW KHS  
**Subject:** Knockholt Station

Malcolm

Just a note to say that I've had 2 letters and 5 phonecalls this week (and climbing) about the parking at Knockholt Station asking why we aren't doing anything and /or when are yellow lines going to go in at the Wheatsheaf Hill junction.

This is obviously becoming a bit more of a hot topic.

Andy

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**Andy Bracey**

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**From:** Bracey, Andy  
**Sent:** 05 October 2010 15:06  
**To:** 'westkent.highways@kent.gov.uk'  
**Subject:** FW: Enquiry For Your Action from KCC - Enquiry 16280

Dear WestKent Highways

The District Council promoted a traffic regulation order to resolve this issue, but it was not approved by the Sevenoaks Joint Transport Board, with the County representatives voting against the proposal. The issues now rest with Kent Highways to resolve.

Parking within the advisory cycle lanes would be an issue of obstruction and could be addressed by Kent Police.

Andy Bracey  
Senior Engineer, Traffic & Parking

—Original Message—

**From:** Hawkins, Janet  
**Sent:** 05 October 2010 14:19  
**To:** Bracey, Andy  
**Subject:** FW: Enquiry For Your Action from KCC - Enquiry 16280

—Original Message—

**From:** Davenport, Annette On Behalf Of Information  
**Sent:** 29 September 2010 09:46  
**To:** Parking & Amenity (parkingandamenity@sevenoaks.gov.uk)  
**Subject:** FW: Enquiry For Your Action from KCC - Enquiry 16280

Good Morning

This email came into the Information Box recently from KCC. Please can the enquiry be dealt with

Many Thanks

Annette Davenport  
Customer Services Representative

—Original Message—

**From:** WAMS System Agent [mailto:WAMS.SystemAgent@ka.wams.net]  
**Sent:** 28 September 2010 13:34  
**To:** Information

Subject: Enquiry For Your Action from KCC - Enquiry 16280

(R) Please find attached an enquiry for your action from Kent County Council regarding Obstruction on Cycleway.

The details are as follows:

Logged Date: 27/09/2010 15:05:43

Point of Contact:KCC Website

Method of Contact: Web Form

Logged By: CRMWEBFORM

Customer Type: Member of Public

Enquiry Number: 16280

Enquiry Subject: Obstruction on Cycleway Site of Enquiry: OLD LONDON ROAD Halstead, Knockht & Badger Mnt Sevenoaks Location Details of Enquiry: Commuters parking in cycle ways and on both sides of the carriage way, narrowing the road and increasing the risk to cyclist etc.

Description Details of Enquiry: I cycle to work in and travel along the Sevenoaks road (Knockholt Station). Commuters park on the south bond side and recently have started to park on the northbound side increasing the danger to cyclist etc, What are your plans to stop this?

Customer Name [REDACTED]

Customer Telephone:

Customer Alternate Telephone:

Customer Fax:

Customer Email:

Customer Address:

Assigned Officer: DISTRICT AUTHORITY SEVENOAKS

Follow Up Date and Time:

Enquiry Status Notes: Can you please pass to your parking enforcement team as this is a Borough function

This is email has been sent by an automated system. Therefore, please do not reply.

If you are unable to carry out the request detailed, please call 08458 247 800 quoting the reference number attached.