

Introduction to Revenues & Benefits

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Service Objective

To collect council tax and business rates and ensure the full and accurate payment of housing benefit and council tax support to claimants

Main Responsibilities

- **Housing Benefit**
- **Council Tax Support**
- **Council Tax**
- **Business Rates**

Housing Benefit

- National scheme
- Helps people with their housing costs
- Means tested

Caseload/Expenditure

	Caseload	Ratio	Annual Expenditure
Pensioner	2,026	38%	-
Working-age	3,255	62%	-
Total	5,281	100%	£30.1Million

National Key Performance Indicators

	Target	Year to date performance	National average performance Q1 - 2015/16
Average days to process a new claim	25 days	25 days	24 days
Average days to process a change in circumstances	14 days	12 days	9 days

Council Tax Support

- **Helps people with their council tax costs**
- **Means tested discount**
- **Different rules for pensioners and working-age**

Caseload/Expenditure

	Caseload	Ratio	Annual Expenditure
Pensioner	2,873	48%	£2.9Million
Working-age	3,074	52%	£2.7Million
Total	5,947	100%	£5.6Million

Council Tax

- **Tax on occupation of a domestic property**
- **Valuation bands**
- **Discounts, reductions and exemptions**

Headline Information

Estimated collectable debit for 2015/16	Collectable debit for 2014/15	Increase in collectable debit
£77.1Million	£74.8Million	£2.3Million

Amount collected as at 31 October 2015	Amount collected as at 31 October 2014	Increase in amount collected
£54Million	£52.3Million	£1.7Million

In-year collection rate for 2014/15	In-year collection rate for 2013/14	Difference
98.4%	98.5%	Down 0.1%

Business Rates

- **Tax on occupation of a non-domestic property**
- **RV x multiplier**
- **Reliefs**

Headline Information

Estimated collectable debit for 2015/16	Collectable debit for 2014/15	Increase in collectable debit
£37.3Million	£36.2Million	£1.1Million

Amount collected as at 31 October 2015	Amount collected as at 31 October 2014	Increase in amount collected
£25.4Million	£25.0Million	£0.4Million

In-year collection rate for 2014/15	In-year collection rate for 2013/14	Difference
97.4%	98.5%	Down 1.1%

Partnership

- **Housing Benefit expenditure**
£59.1Million
- **Council Tax Support expenditure**
£10.8Million
- **Annual collectable Council Tax**
£129.0Million
- **Annual collectable Business Rates**
£127.4Million

Items of Interest

- **Universal Credit – 12 October**
- **Service Review**
- **Fraud & Error Reduction
Incentive scheme**
- **Council Tax Direct Debit – 80%**

Thank you for listening

Any Questions?

