

HEALTH LIAISON BOARD
25 November 2015 at 2.00 pm


At the above stated meeting the attached presentations were shown for the following items:

4. **Dartford, Gravesham and Swanley and West Kent Clinical Commissioning Groups (CCG) Health Priorities** (Pages 1 - 20)

Presentations by representatives from each CCG.
6. **HealthWatch Kent** (Pages 21 - 40)

Verbal update by Steve Inett

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A collection of faint, light-green medical icons including a person, pills, a hospital bed, a head profile, and a stethoscope, arranged around the central text.

Sevenoaks Members Health Liaison Board Meeting

Julie Hunt, Director for Performance Delivery

Overview

- Context – Swanley locality
- Our challenges and strategic priorities
- Our commissioning intentions for 16/17
- Ebbsfleet Garden City and impact/demand on health care services

Local Challenges:

Strong record of delivery, but challenges around:

- Reducing health inequalities
- Maintaining good performance
- Responding to growth and funding constraints
- Workforce – primary, community and mental health concerns
- Ensuring public confidence/managing expectations

Context

- DGS CCG population - 258,000 (Swanley population: circa 46,000)
- DGS includes 10 electoral wards in Sevenoaks District Authority, including: Ash and New Ash Green; Farningham; West Kingsdown; Hextable; and Swanley wards.
- 24% population growth expected across DGS over next 15 years

Context

- Growth in Swanley expected to be less than Dartford and Gravesham, but similar impact on community and secondary healthcare services expected as a result of growth
- 7 GP practices, 9 Pharmacies, and 5 Dentists within Swanley area. Majority of community service provision is centred around the urban areas of Swanley and New Ash Green
- 8 year difference in life expectancy across DGS CCG (Swanley wards; middle to upper life expectancy levels)

Context

- Some Swanley wards within bottom 20% of national deprivation index.
- Higher deprivation = greater likelihood of smoking and poor diet; less opportunity to engage in social activity; poorer mental health; increased early onset disability and chronic morbidity.
- Child obesity is a particular problem – rates rising between Reception and Year 6 children

Context

- emergency admissions for alcohol specific conditions - significantly higher within some Swanley wards in comparison to Kent
- emergency admissions for chronic obstructive pulmonary disease significantly greater in Swanley St Mary's in comparison to Kent & Medway

Priorities

Aligned to Kent Health and Well-being Board outcomes:

- Continued focus to reduce health inequalities
- Improve access to urgent care in the community
- Continued improvement to quality of care and patient experience
- Greater integration
- Improved technology to enable more effective patient care and promote independence
- Securing sufficient resource to manage expected growth (workforce, infrastructure and finance)

Priorities

- Every child has the best start in life
- Supporting people to take greater responsibility for their health and wellbeing
- Ensuring local access to good quality care for people with long term conditions to maintain their independence
- Ensuring people with mental health conditions and dementia are assessed and treated early and are supported to 'live well'

Specific Priorities – 2015-17

- Roll-out of Integrated Primary Care Teams (IPCTs) and an Integrated Discharge Team (IDT)
- Procurement of adult community services
- Potential services reviews/re-procurement of Dermatology, Ophthalmology and Neuro-rehab services
- Enable GP direct listing for Endoscopy services
- Driving through greater efficiencies with commissioned providers

Specific Priorities - 2015-17

- Developing improved ambulatory care pathways
- Enhancing key services areas such as Diabetes, and Children's services
- Introducing Paramedic Practitioners in the community working alongside GP services
- Reviewing urgent care and out of hours services in light of recent national guidance
- Taking on delegated commissioned of GP services from NHS England

Growth

- **15,000** new homes at Ebbsfleet
- **9,000** new homes elsewhere
- Additional **50,000** people
- Significant additional growth in Bexley (20% of Bexley use Darent Valley Hospital)
- **£135million capital** investment required for health + additional **£50million revenue** funding per annum
- London Paramount – **5,000** construction workers and up to **90,000** visitors per day. (no funding for this 'transient' population)



In Summary

- We have achieved a lot in 3 years
- Transformation of services *now* is critical to ensure sustainability
- Partnership working across Health, Social care and with local Councils is required at all levels to support improved health outcomes and wellbeing for our population.
- **Growth** is single biggest long term risk – additional funding has not yet been secured



Questions?



*West Kent
Clinical Commissioning Group*

Sevenoaks District Council Members Health Liaison Board

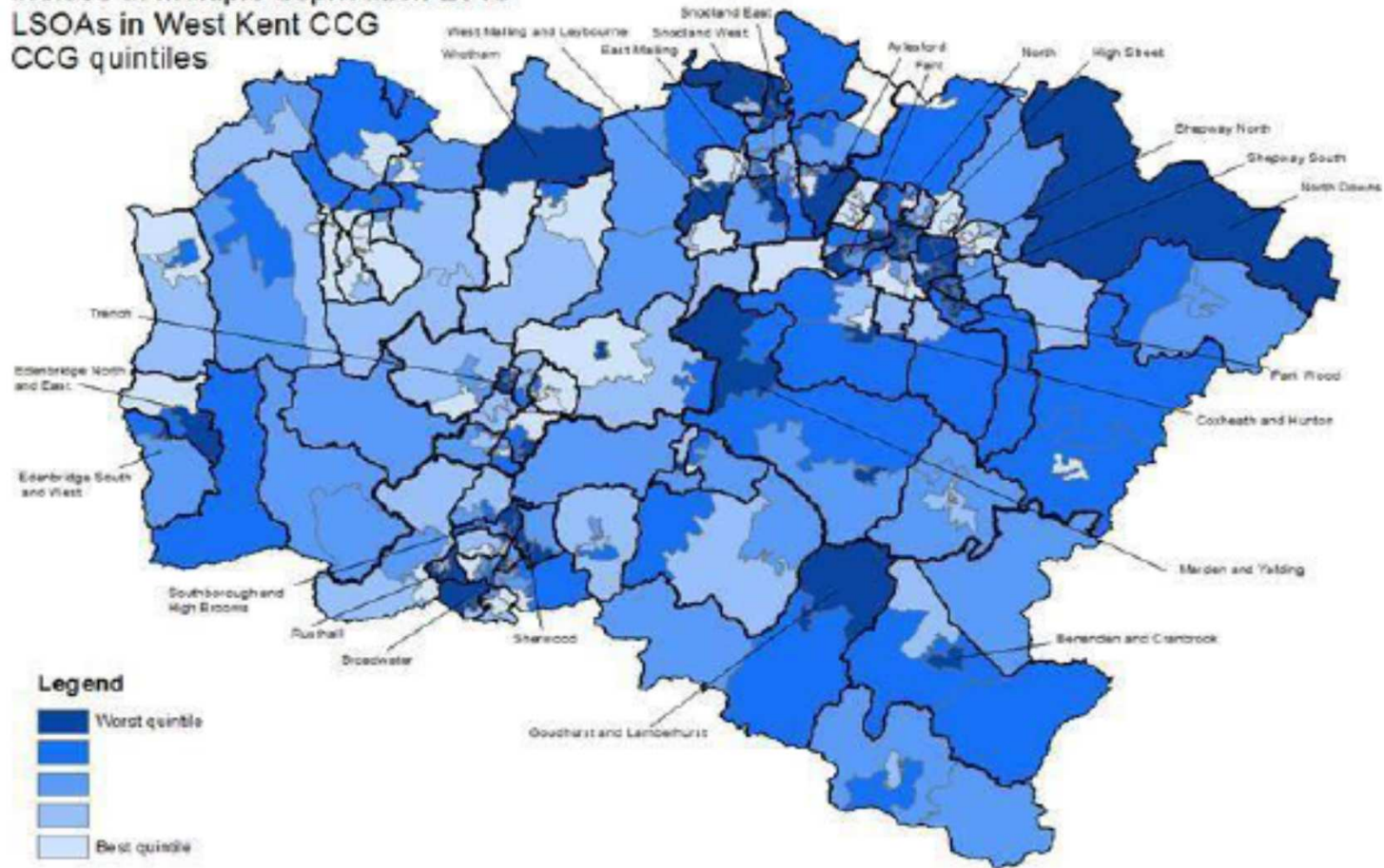
Bob Bowes
25th November 2015

Health Needs

- Childhood and adult obesity * x
- Alcohol misuse x
- Mental Health x
- Frailty * x
- CCG's conversations with SDC *
- West Kent Local Health and Wellbeing Board x



Indices of multiple deprivation 2010 LSOAs in West Kent CCG CCG quintiles



Commissioning

Page 18

Public health

Social care

GP Co-commissioning

All present opportunities to improve productivity through integrating commissioning

Mental Health
Frailty including Dementia and ambulatory care
Transforming out patients including 2w access to diagnostics, one stop services
Making every contact count
CAMHS



But.....

- Payment by results (Acute hospital) costs are still the single biggest threat to the CCG's finance....leading to the re-emergence of structural debt in commissioning
- Co-commissioning and integrated provision has yet to demonstrate sufficient increased productivity to manage within projected budgets.
- Need to commissioning **outcomes** not **processes** and measure those at population level often in very small geographies
- Variable engagement of different providers in working across boundaries and indeed of commissioners in doing the same

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Healthwatch Kent
Sevenoaks Members Health Liaison Board

Steve Inett Chief Executive Officer





Healthwatch Kent : Who are we?

- We are the consumer champion for health & social care
- Our aim is to improve services by ensuring local people's voices are heard
- FREE Information & Signposting service

0808 801 0102

info@healthwatchkent.co.uk



How we fit in - Commissioners



West Kent
Clinical Commissioning Group



England



Kent & Medway
Public Health
Observatory



How we fit in - Providers



Kent and Medway **NHS**



Community Health **NHS**
NHS Foundation Trust



Children's Services

kent.gov.uk



How do we get our information?



Volunteers

- We are volunteer led
- Volunteers are involved at every level
 - Setting priorities
 - Reviewing intelligence
 - Representing us at Boards & meetings
 - Visiting services
 - Raising awareness in your communities
- Currently 70 volunteers across the county



Voluntary Sector

- Community Healthwatch Champions
- Key communication link in community organisations
- Monthly newsletter
- Feed through trends and concerns
- Avoiding duplication



What do we do with information

- Respond to safeguarding issues
- Look for trends
- Volunteers read and research to get a fuller picture
- We work with volunteers to agree priorities
- Request assurance from organisations
- Enter & View
- Volunteer team work with organisation
- Project working with community organisation



Strategy & Planning

- Health & Wellbeing Boards
- Consultation and engagement
- Regular Liaison with commissioners



Review & Scrutiny

- Health Overview & Scrutiny Committee
- Clinical Commissioning Quality Groups
- Enter & View
- Care Quality Commission
- Healthwatch England



Projects & Tendering

- Budget for external help with projects
- Keen to increase work with smaller community organisations
- Increased notice of intention to undertake project
- At least 4weeks to prepare expression of interest



Maidstone & Tunbridge Wells NHS Trust

- Patient Experience Committee
- Stroke Consultation
- CQC Inspection Report Action Plan
- 5 Year Strategy
- Quality Report
- Enter & View re discharge



Impact

- Improved services for inpatients with acute mental health needs at Little Brook Hospital
- Better transport for families and carers
- Carers Charter for KMPT
- Improved engagement in next ward move
- Improved engagement by hospitals in service redesign
- Ensuring organisations address poor quality care



Strategic Priorities

- Continue building links with community and voluntary groups
- Work with organisations following inspections by the Care Quality Commission
- Build on our existing work to improve mental health services including Children & Adolescent Mental Health Services (CAMHS)
- Health & Social Care Complaints



Strategic Priorities

- Continue building links with Patient Participation Groups
- End of Life Care
- Dentists
- Social Care Services
- Children & Young People
- Health & Social Care Integration
- Consultations



Would you...

- Become a Community Champion
- Work with us on projects
- Share our number with your residents
- Encourage people to volunteer with us
- Let us know any concerns you hear



Contact us

- Freephone 0808 801 0102
- info@healthwatchkent.co.uk

 @healthwatchkent

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